

COUNTRY  
SIDE

SEA

MOUNTAIN

ABROAD

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES



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\* Plus 25€ administration fee

## **ARTICLE 4**

### **CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES**

#### **ALSACE**

##### **LE DOMAINE DES ROIS • BERGHEIM (68)**

- No charge for cancellations received before D31 of arrival date\*
  - 25% of the total amount for cancellations received between D30 and D21 of the arrival date\*
  - 50% of the total amount for cancellations received between D20 and D14 of the arrival date\*
  - 75% of the total amount for cancellations notified between D13 and D7 of the arrival date\*
  - 100% of the total amount for cancellations received less than D7 from the date of arrival\*
- 

#### **NOUVELLE-AQUITAINE**

##### **LES COLLINES IDUKI • LA BASTIDE-CLAIRENCE (64)**

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D14 and D7 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D6 and D3 before the arrival date\*
- 100% of the total cost of the stay for cancellations notified less than D3 before the date of arrival\*

##### **LE CLOS DU ROCHER • LES-EYZIES-DE-TAYAC (24)**

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

##### **LES HAMEAUX DE LA CHALOSSE • CASSEN (40)**

- No charge for cancellations received before D46 of arrival date\*
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival\*

*\* Plus 25€ administration fee*

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### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival\*

#### HAUTS DE FRANCE

##### LES COTTAGES DE VALJOLY • VALJOLY (59)

- No charge for cancellations received before D14 of the arrival date\*
  - 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date\*
- 

#### PROVENCE

##### LE CLOS DES OLIVIERS • VIDAUBAN (83)

- No charge for cancellations received before D31 of arrival date\*
- 50% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
- 100% of the total amount for cancellations received less than D15 from the date of arrival\*

##### LE DOMAINE DE CAMIOLE • CALLIAN / GRASSE (83)

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

##### RÉSIDENCE LA LICORNE DE HAUTE PROVENCE • GRÉOUX-LES-BAINS (04)

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*

*\* Plus 25€ administration fee*

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### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

LES DOMAINES DE SAINT ENDRÉOL GOLF & SPA RESORT • LA MOTTE EN PROVENCE / DRAGUIGNAN (83)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 90% of the total cost of the stay for cancellations notified between D7 and D1 before the arrival date\*
- 100% of the total cost of the stay for cancellations due to early departure or no-show\*

LE DOMAINE DE BOURGEAC • PARADOU (13)

- 10% of the total amount for cancellations notified before D61 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

PROVENCE COUNTRY CLUB • SAUMANE DE VAUCLUSE (84)

- No charge for cancellations received before D14 of the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

LES MAISONS DU GOLF DE LA CABRE D'OR BY ATEYA • CABRÈS / AIX-EN-PROVENCE (13)

For stays of 1 to 2 nights :

- No charge for cancellations received before D15 of the arrival date\*
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*

\* Plus 25€ administration fee

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

For stays of 3 nights or more :

- No charge for cancellations received before D31 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

LES APPARTEMENTS DU CLOS DE LA CHATREUSE BY ATEYA • AIX-EN-PROVENCE (13)

For stays of 3 nights or more :

- No charge for cancellations received before D31 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.

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## DRÔME PROVENCALE

LE HAMEAU DES SOURCES BY ATEYA • MONTBRUN-LES-BAINS (26)

For stays of nights or more :

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.

*\* Plus 25€ administration fee*

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

For spa treatment stays :

- No charge for cancellations received before D60 of arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D59 and D45 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D44 and D30 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 29 days before the date of arrival\*.

LE CHATEAU DES GIPIÈRES BY ATEYA • MONTBRUN-LES-BAINS (26)

For stays of 1 to 2 nights :

- No charge for cancellations received before D15 of the arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*.

For stays of 3 nights or more :

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.

For spa treatment stays :

- No charge for cancellations received before D60 of arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D59 and D45 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D44 and D30 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 29 days before the date of arrival\*.

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**OCCITANIE**

*\* Plus 25€ administration fee*

## **ARTICLE 4**

### **CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES**

#### **LE DOMAINE DES CAZELLES BY ATEYA** • CAJARC / CAHORS (46)

For stays of 1 to 2 nights :

- No charge for cancellations received before D15 of the arrival date\*
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

For stays of 3 nights or more :

- No charge for cancellations received before D30 of arrival date\*
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

#### **LA MARQUISIE** • TRÉBAS-LES-BAINS (81)

- No charge for cancellations received before D14 of the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date\*

#### **CHATEAU DE JOUARRES** • AZILLE / CARCASSONNE (11)

- No charge for cancellations received before D46 of arrival date\*.
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival.

## **AUVERGNE-RHÔNE-ALPES**

#### **RÉSIDENCE VOREY-SUR-ARZON** • VOREY-SUR-ARZON (43)

- No charge for cancellations received before D46 of arrival date\*.
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival\*.

*\* Plus 25€ administration fee*

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival.
- 



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*\* Plus 25€ administration fee*

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### CHARENTE-MARITIME

#### LES CARRELETS • SAINT-PALAIS-SUR-MER / ROYAN (17)

- 10% of the total amount for cancellations notified before D61 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

\* Plus 25€ administration fee

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

#### LES HAMEAUX DES SABLES VIGNIER • SAINT-GEORGES-D'OLÉRON (17)

- No charge for cancellations received before D46 of arrival date\*
  - 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival\*
  - 75% of the total cost of the stay for cancellations notified between D30 and D15 before the arrival date\*
  - 100% of the total cost of the stay for cancellations received less than 15 days before the date of arrival\*
- 

#### BASSIN D'ARCACHON

#### LES RIVES MARINES • LE TEICH (33)

- No charge for cancellations received before D14 of the arrival date\*
  - 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date\*
- 

#### BASQUE COAST

#### ILBARRITZ • BIDART (64)

- No charge for cancellations received before D31 of arrival date\*
- 30% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D80 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

#### EUGÉNIE • BIARRITZ (64)

- No charge for cancellations received before D31 of arrival date\*
- 30% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D80 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

#### SOKOBURU • HENDAYE (64)

- No charge for cancellations received before D31 of arrival date\*

*\* Plus 25€ administration fee*

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 30% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
  - 50% of the total cost of the stay for cancellations notified between D20 and D8 before the arrival date\*
  - 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*
- 

#### BRITANNY

##### LE DOMAINE DE LA BAIE • AUDIERNE (29)

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D15 before the arrival date\*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

##### LES ROCHES DOUVRES • SAINT-BRIAC-SUR-MER (35)

- 10% of the total amount for cancellations notified before D61 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D8 from the date of arrival\*

##### LES TERRASSES DE PENTREZ • SAINT-NIC / FINISTÈRE (29)

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

##### RÉSIDENCE FLEUR DE SEL • GUIDEL (56)

- No charge for cancellations received before D31 of arrival date\*

\* Plus 25€ administration fee

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
  - 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
  - 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*
  - 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*
- 

#### VENDEE

##### L'ESTRAN • SABLES D'OLONNE (85)

- 10% of the total amount for cancellations notified before D61 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D8 from the date of arrival\*

##### LES MAISONS DE FONTENELLES • SAINT-GILLES-CROIX-DE-VIE (85)

- No charge for cancellations received before D14 of the arrival date\*
  - 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date\*
- 

#### CORSICA

##### SOGNU DI RENA • SAN NICOLAO / CORSE (2B)

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

*\* Plus 25€ administration fee*

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

#### SOGNU DI MARE • LINGUIZZETTA / CORSE (2B)

- No charge for cancellations received before D31 of arrival date\*
  - 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
  - 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
  - 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
  - 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*
- 

#### LANGUEDOC COAST

##### LE DOMAINE DU GOLF BY ATEYA • FABRÈGUES / MONTPELLIER (34)

For stays of 1 to 2 nights

- No charge for cancellations received before D15 of the arrival date\*
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

For stays of 3 nights or more

- No charge for cancellations received before D31 of arrival date\*
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

##### LA GRENADINE • MARSEILLAN-PLAGE / AGDE (34)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

\* Plus 25€ administration fee

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### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

#### LE VILLAGE DES ALOÈS • BANYULS / CERBÈRE (66)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

#### DOMAINE LES TAMARIS ET PORTES DU SOLEIL • PORTIRAGNES (34)

- No charge for cancellations received before D31 of arrival date\*
- 50% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival\*

#### DOMAINE LES MURIERS • VENDRES (34)

- No charge for cancellations received before D31 of arrival date\*
- 50% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival\*

#### RÉSIDENCE DU GOLF • SAINT-CYPRIEN PLAGE (66)

- 10% of the total amount for cancellations notified before D61 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

#### RÉSIDENCE LE NEPTUNE • SAINT-PIERRE-LA-MER (66)

- No charge for cancellations received before D46 of arrival date\*.

*\* Plus 25€ administration fee*

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival\*.
  - 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival\*.
  - 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival.
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*\* Plus 25€ administration fee*

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### SOUTHERN ALPS

AQUISANA • SERRE CHEVALIER (05)

- No charge for cancellations received before D31 of the arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

LES ÉTOILES D'ORION • ORCIÈRES-MERLETTE (05)

\* Plus 25€ administration fee

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

#### LES APPARTEMENTS D'ÉTOILES D'ORION BY ATEYA • ORCIÈRES-MERLETTE (05)

- No charge for cancellations received before D30 of arrival date\*
- 100% of the total amount for cancellations notified between D29 and the date of arrival\*

#### L'ORÉE DES PISTES • SUPERDÉVOLUY / LA JOUE DU LOUP (05)

- No charge for cancellations received before D31 of the arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

#### RÉSIDENCE ARYA LIVING STONE • VARS (05)

- No charge for cancellations made before D31 of the arrival date\*.
- 30% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*.
- 90% of the total cost of the stay for cancellations notified less than 7 days before the date of arrival\*.

#### LES CHALETS DU VERDON • LA FOUX D'ALLOS (04)

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*

*\* Plus 25€ administration fee*

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

#### L'ÉCRIN DU LAC • CHORGES (05)

- No charge for cancellations received before D31 of the arrival date\*
  - 50% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
  - 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival\*
- 

### SAVOY

#### LES FERMES DE SAMOËNS • SAMOËNS (74)

- 10% of the total amount for cancellations notified before D61 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

#### RÉSIDENCE BEAUREGARD • DOUCY (73)

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

#### LES HAUTS DE LA VANOISE • PRALOGNAN-LA-VANOISE (73)

- 10% of the total amount for cancellations notified before D61 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*

*\* Plus 25€ administration fee*

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

#### LE CŒUR D'OR • BOURG-SAINT-MAURICE (73)

- No charge for cancellations made before D31 of the arrival date\*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

#### LE VILLAGE DE LESSY • GRAND-BORNAND (74)

- No charge for cancellations made before D31 of the arrival date\*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

#### LE HAMEAU DE BEAUFORTAIN • LES SAISIES (73)

- No charge for cancellations made before D31 of the arrival date\*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

#### RÉSIDENCE LES BOTTIERES • SAINT-PANCRACE (73)

- No charge for cancellations made before D46 of the arrival date\*.
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival\*

*\* Plus 25€ administration fee*

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

#### LES CHALETS D'EMERAUDE • LES SAISIES (73)

- 10% of the total amount for cancellations notified before D61 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

#### GRAND BOIS • LA TANIA | COURCHEVEL (73)

- No charge for cancellations made before D31 of the arrival date\*.
- 25% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*
- 90% of the total cost of the stay for cancellations notified between D6 and D2 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 2 days before the date of arrival\*

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## ISÈRE

#### RÉSIDENCE L'OURS BLANC • LES DEUX ALPES (38)

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total amount for cancellations notified between D30 and D21 of the date of arrival\*
- 50% of the total amount for cancellations received between D20 and D14 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than 8 days before the date of arrival\*

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## PYRENEES

#### LES ADRETS DE PEYRAGUDES • PEYRAGUDES (65)

- No charge for cancellations received before D121 of the arrival date\*

\* Plus 25€ administration fee

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 30% of the total cost of the stay for cancellations notified between D120 and D61 before the date of arrival\*
- 45% of the total cost of the stay for cancellations notified between D60 and D31 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D30 and D16 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 16 days before the date of arrival\*

#### PYRÉNÉES 2000 • BOLQUERE (66)

- No charge for cancellations received before D31 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

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#### VOSGES

##### LES GRANDES FEIGNES • LA BRESSE (88)

- No charge for cancellations received before D60 of arrival date\*
- 25% of the total amount for cancellations notified between D30 and D21 of the arrival date\*
- 50% of the total amount for cancellations received between D20 and D14 of the arrival date\*
- 75% of the total amount for cancellations notified between D13 and D7 of the arrival date\*
- 100% of the total amount for cancellations received less than 7 days before the date of arrival\*

\* Plus 25€ administration fee

**ARTICLE 4**  
**CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES**



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\* Plus 25€ administration fee

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

GOLDEN LAKES VILLAGE \*\*\*\* • BOUSSU-LEZ-WALCOURT

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#### SPAIN

CAMPING DEL MAR • MALGRAT DEL MAR / COSTA BRAVA

- No charge for cancellations received before D31 of the arrival date\*.
  - 50% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival\*.
  - 100% of the total cost of the stay for cancellations received less than D13 before the date of arrival\*.
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#### PORTUGAL

APARTAMENTOS DO PARQUE • ALBUFEIRA / ALGARVE

- No charge for cancellations received before D31 of the arrival date\*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*.
- 50% of the total cost of the stay for cancellations notified between D14 and D7 before the date of arrival\*.

*\* Plus 25€ administration fee*

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total cost of the stay for cancellations notified between D6 and D3 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than D3 before the date of arrival\*.

#### PEDRAS DEL REI • SANTA LUZIA / ALGARVE

From 01/01/26 to 28/03/26 + from 06/04/26 to 31/05/26 + from 01/10/26 to 31/10/26

- Cancellation up to 72 hours before the arrival date: free of charge\*
- Cancellation less than 72 hours before the arrival date or no-show: 2-night penalty\*

From 29/03/26 to 05/04/26 + from 01/06/26 to 30/06/26

- Cancellation up to 7 days before the arrival date: free of charge\*
- Cancellation less than 7 days before the arrival date or no-show: 2-night penalty\*

From 01/07/26 to 14/07/26 + from 08/09/26 to 30/09/26

- Cancellation up to 14 days before the arrival date: free of charge\*
- Cancellation less than 14 days before the arrival date or no-show: 50% penalty\*

From 15/07/26 to 07/09/26

- Cancellation up to 21 days before the arrival date: free of charge\*
- Cancellation less than 21 days before the arrival date: 50% penalty\*

#### PEDRAS DA RAINHA • CABANAS DE TAVIRA / ALGARVE

From 01/01/26 to 28/03/26 + from 06/04/26 to 31/05/26 + from 01/10/26 to 31/10/26

- Cancellation up to 72 hours before the arrival date: free of charge\*
- Cancellation less than 72 hours before the arrival date or no-show: 2-night penalty\*

From 29/03/26 to 05/04/26 + from 01/06/26 to 30/06/26

- Cancellation up to 7 days before the arrival date: free of charge\*
- Cancellation less than 7 days before the arrival date or no-show: 2-night penalty\*

From 01/07/26 to 14/07/26 + from 08/09/26 to 30/09/26

- Cancellation up to 14 days before the arrival date: free of charge\*
- Cancellation less than 14 days before the arrival date or no-show: 50% penalty\*

From 15/07/26 to 07/09/26

- Cancellation up to 21 days before the arrival date: free of charge\*

\* Plus 25€ administration fee

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- Cancellation less than 21 days before the arrival date: 50% penalty\*

BALAIA GOLF VILLAGE \*\*\*\* • ALBUFEIRA | ALGARV

From 01/06/2026 to 30/09/2026 (excluding New Year and Easter)

- Cancellation up to 7 days before the arrival date: 50% of the total amount\*
- Cancellation less than 7 days before the arrival date or no-show: 100% of the total amount\*

From 01/10/2025 to 31/05/2026 and from 01/10/2026 (excluding New Year and Easter)

- Cancellation up to 3 days before the arrival date: 50% of the total amount\*
- Cancellation less than 3 days before the arrival date or no-show: 100% of the total amount\*

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## CROATIA

MAISONNETTES SVETA ANA LODGES • POLJICE / DUBROVNIK

- No charge for cancellations received before D61 of arrival date\*
- 50% of the total amount for cancellations notified between D60 and D15 of the date of arrival\*
- 100% of the total amount for cancellations received less than 15 days before date of arrival\*

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## MAROC

VILLA DAR WELLNESS • MARRAKECH

For stays of 2 nights

- No charge for cancellations made at least 15 days before the arrival date\*
- 50% of the total cost of the stay for cancellations made between 15 and 8 days before the arrival date\*
- 100% of the total cost of the stay for cancellations made less than 8 days before the arrival date or in the event of a no-show\*

For stays of 3 nights or more

- No charge for cancellations made at least 30 days before the arrival date\*
- 35% of the total cost of the stay for cancellations made between 30 and 21 days before the arrival date\*

\* Plus 25€ administration fee

## ARTICLE 4

### CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total cost of the stay for any cancellation notified between 20 and 15 days before the arrival date\*
- 90% of the total cost of the stay for any cancellation notified between 14 and 8 days before the arrival date\*
- 100% of the total cost of the stay for any cancellation notified less than 8 days before the arrival date\*

#### VILLA DAR DREAM • MARRAKECH

##### For stays of 2 nights

- No charge for cancellations made at least 15 days before the arrival date\*
- 50% of the total cost of the stay for cancellations made between 15 and 8 days before the arrival date\*
- 100% of the total cost of the stay for cancellations made less than 8 days before the arrival date or in the event of a no-show\*

##### For stays of 3 nights or more

- No charge for cancellations made at least 30 days before the arrival date\*
- 35% of the total cost of the stay for cancellations made between 30 and 21 days before the arrival date\*
- 75% of the total cost of the stay for any cancellation notified between 20 and 15 days before the arrival date\*
- 90% of the total cost of the stay for any cancellation notified between 14 and 8 days before the arrival date\*
- 100% of the total cost of the stay for any cancellation notified less than 8 days before the arrival date\*

## BELGIQUE

#### DOMAINE GOLDEN LAKES VILLAGE • BOUSSU-LEZ-WALCOURT

- No charge for cancellations received before D31 of arrival date\*
- 50% of the total amount for cancellations notified between D30 and D15 of the date of arrival\*
- 90% of the total amount for cancellations notified between D14 and D1 of the date of arrival\*
- 100% of the total amount for cancellations received less than 1 days before date of arrival\*

\* Plus 25€ administration fee