

COUNTRY
SIDE

SEA

MOUNTAIN

ABROAD

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES



ALSACE	
LE DOMAINE DES ROIS • BERGHEIM / HAUT-RHIN (68).....	3
NOUVELLE-AQUITAINE	
LES COLLINES IDUKI • LA BASTIDE-CLAIRENCE (64).....	3
LE CLOS DU ROCHER • LES-EYZIES-DE-TAYAC (24)	3
LES HAMEAUX DE LA CHALOSSE • CASSEN (40)	3
HAUTS DE FRANCE	
LES COTTAGES DE VALJOLY • VALJOLY (59)	4
PROVENCE-ALPES-COTES-D'AZUR	
LE CLOS DES OLIVIERS • VIDAUBAN (83).....	4
LE DOMAINE DE CAMIOLE • CALLIAN / GRASSE (83)	4
RÉSIDENCE LA LICORNE DE HAUTE PROVENCE • GRÉOUX LES BAINS (04)	4
LES DOMAINES DE SAINT ENDRÉOL GOLF & SPA RESORT • LA MOTTE EN PROVENCE / DRAGUIGNAN (83).....	5
LE DOMAINE DE BOURGEAC • PARADOU (13)	5
PROVENCE COUNTRY CLUB • SAUMANE DE VAUCLUSE (84).....	5
LES MAISONS DU GOLF DE LA CABRE D'OR BY ATEYA • CABRÈS / AIX-EN-PROVENCE (13)5	
LES APPARTEMENTS DU CLOS DE LA CHARTREUSE BY ATEYA • AIX-EN-PROVENCE (13)6	
DROME PROVENÇAL	
LE HAMEAU DES SOURCES BY ATEYA • MONTBRUN-LES-BAINS (26).....	6
LE CHATEAU DES GIPIÈRES BY ATEYA • MONTBRUN-LES-BAINS (26).....	7
OCCITANIE	
LE DOMAINE DES CAZELLES BY ATEYA • CAJARC / CAHORS (46)	8
LA MARQUISIE • TRÉBAS-LES-BAINS (81)	8
CHATEAU DE JOUARRES • AZILLE / CARCASSONNE (11).....	8
AUVERGNE-RHÔNE-ALPES	
RÉSIDENCE VOREY-SUR-ARZON *** • VOREY-SUR-ARZON / HAUTE-LOIRE (43)	9

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

ALSACE

LE DOMAINE DES ROIS • BERGHEIM (68)

- No charge for cancellations received before D31 of arrival date*
 - 25% of the total amount for cancellations received between D30 and D21 of the arrival date*
 - 50% of the total amount for cancellations received between D20 and D14 of the arrival date*
 - 75% of the total amount for cancellations notified between D13 and D7 of the arrival date*
 - 100% of the total amount for cancellations received less than D7 from the date of arrival*
-

NOUVELLE-AQUITAINE

LES COLLINES IDUKI • LA BASTIDE-CLAIRENCE (64)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D14 and D7 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D6 and D3 before the arrival date*
- 100% of the total cost of the stay for cancellations notified less than D3 before the date of arrival*

LE CLOS DU ROCHER • LES-EYZIES-DE-TAYAC (24)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

LES HAMEAUX DE LA CHALOSSE • CASSEN (40)

- No charge for cancellations received before D46 of arrival date*
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival*

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival*

HAUTS DE FRANCE

LES COTTAGES DE VALJOLY • VALJOLY (59)

- No charge for cancellations received before D14 of the arrival date*
- 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date*

PROVENCE

LE CLOS DES OLIVIERS • VIDAUBAN (83)

- No charge for cancellations received before D31 of arrival date*
- 50% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival*
- 100% of the total amount for cancellations received less than D15 from the date of arrival*

LE DOMAINE DE CAMIOLE • CALLIAN / GRASSE (83)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

RÉSIDENCE LA LICORNE DE HAUTE PROVENCE • GRÉOUX-LES-BAINS (04)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date*

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

LES DOMAINES DE SAINT ENDRÉOL GOLF & SPA RESORT • LA MOTTE EN PROVENCE / DRAGUIGNAN (83)

- No charge for cancellations received before D30 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*
- 90% of the total cost of the stay for cancellations notified between D7 and D1 before the arrival date*
- 100% of the total cost of the stay for cancellations due to early departure or no-show*

LE DOMAINE DE BOURGEAC • PARADOU (13)

- 10% of the total amount for cancellations notified before D61 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D7 from the date of arrival*

PROVENCE COUNTRY CLUB • SAUMANE DE VAUCLUSE (84)

- No charge for cancellations received before D14 of the arrival date*
- 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*

LES MAISONS DU GOLF DE LA CABRE D'OR BY ATEYA • CABRÈS / AIX-EN-PROVENCE (13)

For stays of 1 to 2 nights :

- No charge for cancellations received before D15 of the arrival date*
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival*

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

For stays of 3 nights or more :

- No charge for cancellations received before D31 of arrival date*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*

LES APPARTEMENTS DU CLOS DE LA CHATREUSE BY ATEYA • AIX-EN-PROVENCE (13)

For stays of 3 nights or more :

- No charge for cancellations received before D31 of arrival date*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*.

DROME PROVENCAL

LE HAMEAU DES SOURCES BY ATEYA • MONTBRUN-LES-BAINS (26)

For stays of 1 to 2 nights :

- No charge for cancellations received before D15 of the arrival date*.
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*.

For stays of 3 nights or more :

- No charge for cancellations received before D30 of arrival date*.

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*.

For spa treatment stays :

- No charge for cancellations received before D60 of arrival date*.
- 50% of the total cost of the stay for cancellations notified between D59 and D45 before the date of arrival*.
- 75% of the total cost of the stay for cancellations notified between D44 and D30 before the date of arrival*.
- 100% of the total cost of the stay for cancellations received less than 29 days before the date of arrival*.

LE CHATEAU DES GIPIÈRES BY ATEYA • MONTBRUN-LES-BAINS (26)

For stays of 1 to 2 nights :

- No charge for cancellations received before D15 of the arrival date*.
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*.

For stays of 3 nights or more :

- No charge for cancellations received before D30 of arrival date*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*.

For spa treatment stays :

- No charge for cancellations received before D60 of arrival date*.
- 50% of the total cost of the stay for cancellations notified between D59 and D45 before the date of arrival*.

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total cost of the stay for cancellations notified between D44 and D30 before the date of arrival*.
 - 100% of the total cost of the stay for cancellations received less than 29 days before the date of arrival*.
-

OCCITANIE

LE DOMAINE DES CAZELLES BY ATEYA • CAJARC / CAHORS (46)

For stays of 1 to 2 nights :

- No charge for cancellations received before D15 of the arrival date*
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

For stays of 3 nights or more :

- No charge for cancellations received before D30 of arrival date*
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*

LA MARQUISIE • TRÉBAS-LES-BAINS (81)

- No charge for cancellations received before D14 of the arrival date*
- 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date*

CHATEAU DE JOUARRES • AZILLE / CARCASSONNE (11)

- No charge for cancellations received before D46 of arrival date*.
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival*.
- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival*.
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival.

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

AUVERGNE-RHÔNE-ALPES

RÉSIDENCE VOREY-SUR-ARZON • VOREY-SUR-ARZON (43)

- No charge for cancellations received before D46 of arrival date*.
 - 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival*.
 - 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival*.
 - 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival.
-

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES



CHARENTE-MARITIME	
LES CARRELETS • SAINT-PALAIS-SUR-MER / ROYAN (17).....	11
LES HAMEAUX DES SABLES VIGNIERS • SAINT-GEORGES D'OLÉRON (17).....	11
BASSIN D'ARCACHON	
LES RIVES MARINES • LE TEICH (33).....	11
BASQUE COAST	
ILBARRITZ • BIDART (64).....	11
SOKO EDER • CIBOURE (64).....	11
EUGÉNIE • BIARRITZ (64).....	12
SOKO BURU • HENDAYE (64).....	12
BRITTANY	
LE DOMAINE DE LA BAIE • AUDIERNE (29).....	112
LES ROCHES DOUVRES • SAINT-BRIAC-SUR-MER (35).....	12
LES TERRASSES DE PENTREZ • SAINT-NIC / FINISTÈRE (29).....	13
RÉSIDENCE FLEUR DE SEL • GUIDEL (56).....	13
VENDEE	
L'ESTRAN • SABLES D'OLONNE (85).....	13
LES MAISONS DE FONTENELLES • SAINT-GILLES-CROIX-DE-VIE (85).....	13
CORSICA	
SOGNU DI RENA • SAN NICOLAO / CORSE (2B).....	14
SOGNU DI MARE • LINGUIZZETTA / CORSE (2B).....	14
LANGUEDOC COAST	
LE DOMAINE DU GOLF BY ATEYA • FABRÈGUES / MONTPELLIER (34).....	14
LA GRENADINE • MARSEILLAN-PLAGE / AGDE (34).....	15
LE VILLAGE DES ALOÈS • BANYULS / CERBÈRE (66).....	15
DOMAINE LES TAMARIS ET PORTES DU SOLEIL • PORTIRAGNES (34).....	15
DOMAINE LES MURIERS • VENDRES (34).....	15
RÉSIDENCE DU GOLF • SAINT-CYPRIEN PLAGE (66).....	16
RÉSIDENCE LE NEPTUNE • SAINT-PIERRE-LA-MER (66).....	16

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

CHARENTE-MARITIME

LES CARRELETS • SAINT-PALAIS-SUR-MER / ROYAN (17)

- 10% of the total amount for cancellations notified before D61 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D7 from the date of arrival*

LES HAMEAUX DES SABLES VIGNIER • SAINT-GEORGES-D'OLÉRON (17)

- No charge for cancellations received before D46 of arrival date*
 - 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival*
 - 75% of the total cost of the stay for cancellations notified between D30 and D15 before the arrival date*
 - 100% of the total cost of the stay for cancellations received less than 15 days before the date of arrival*
-

BASSIN D'ARCACHON

LES RIVES MARINES • LE TEICH (33)

- No charge for cancellations received before D14 of the arrival date*
 - 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date*
-

BASQUE COAST

ILBARRITZ • BIDART (64)

- No charge for cancellations received before D31 of arrival date*
- 30% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D80 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

EUGÉNIE • BIARRITZ (64)

- No charge for cancellations received before D31 of arrival date*
- 30% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*

SOKO BURU • HENDAYE (64)

- No charge for cancellations received before D31 of arrival date*
- 30% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*

BRITANNY

LE DOMAINE DE LA BAIE • AUDIERNE (29)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D15 before the arrival date*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*

LES ROCHES DOUVRES • SAINT-BRIAC-SUR-MER (35)

- 10% of the total amount for cancellations notified before D61 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D8 from the date of arrival*

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

LES TERRASSES DE PENTREZ • SAINT-NIC / FINISTÈRE (29)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*

RÉSIDENCE FLEUR DE SEL • GUIDEL (56)

- No charge for cancellations received before D31 of arrival date*
 - 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
 - 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
 - 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date*
 - 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*
-

VENDÉE

L'ESTRAN • SABLES D'OLONNE (85)

- 10% of the total amount for cancellations notified before D61 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D8 from the date of arrival*

LES MAISONS DE FONTENELLES • SAINT-GILLES-CROIX-DE-VIE (85)

- No charge for cancellations received before D14 of the arrival date*
 - 100% of the total cost of the stay for cancellations received less than 13 days before the arrival date*
-

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

CORSICA

SOGNU DI RENA • SAN NICOLAO / CORSE (2B)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

SOGNU DI MARE • LINGUIZZETTA / CORSE (2B)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

LANGUEDOC COAST

LE DOMAINE DU GOLF BY ATEYA • FABRÈGUES / MONTPELLIER (34)

For stays of 1 to 2 nights

- No charge for cancellations received before D15 of the arrival date*
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

For stays of 3 nights or more

- No charge for cancellations received before D31 of arrival date*
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival*

LA GRENADINE • MARSEILLAN-PLAGE / AGDE (34)

- 10% of the total amount for cancellations notified before D60 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D7 from the date of arrival*

LE VILLAGE DES ALOÈS • BANYULS / CERBÈRE (66)

- 10% of the total amount for cancellations notified before D60 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D7 from the date of arrival*

DOMAINE LES TAMARIS ET PORTES DU SOLEIL • PORTIRAGNES (34)

- No charge for cancellations received before D31 of arrival date*
- 50% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival*

DOMAINE LES MURIERS • VENDRES (34)

- No charge for cancellations received before D31 of arrival date*
- 50% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival*

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

RÉSIDENCE DU GOLF • SAINT-CYPRIEN PLAGES (66)

- 10% of the total amount for cancellations notified before D61 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D7 from the date of arrival*

RÉSIDENCE LE NEPTUNE • SAINT-PIERRE-LA-MER (66)

- No charge for cancellations received before D46 of arrival date*.
 - 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival*.
 - 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival*.
 - 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival.
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** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES



SOUTHERN ALPS	
AQUISANA • SERRE CHEVALIER (05).....	18
LES ÉTOILES D'ORION • ORCIÈRES-MERLETTE (05).....	18
LES APPARTEMENTS D'ÉTOILES D'ORION BY ATEYA • ORCIÈRES-MERLETTE (05).....	18
L'ORÉE DES PISTES • SUPERDEVOLUY / LA JOUE DU LOUP (05).....	18
RÉSIDENCE ARYA LIVING-STONE • VARS (05).....	19
LES CHALETS DU VERDON • LA FOUX D'ALLOS (05).....	19
L'ÉCRIN DU LAC • CHORGES (05).....	19
SAVOY	
LES FERMES DE SAMOËNS • SAMOËNS (74).....	19
RÉSIDENCE BEAUREGARD • DOUCY (73).....	20
LES HAUTS DE LA VANOISE • PRALOGNAN-LA-VANOISE (73).....	20
LE COEUR D'OR • BOURG-SAINT-AURICE (73).....	20
LE VILLAGE DE LESSY • GRAND-BORNAND (73).....	20
LE HAMEAU DE BEAUFORTAIN • LES SAISIES (73).....	21
RÉSIDENCE LES BOTTIERES • SAINT-PANCRACE (73).....	21
LES CHALETS D'EMERAUDE • LES SAISIES (73).....	201
GRAND BOIS • LA TANIA COURCHEVEL (73).....	21
ISÈRE	
RÉSIDENCE L'OURS BLANC • LES DEUX ALPES (38).....	22
PYRENEES	
LES ADRETS DE PEYRAGUDES • PEYRAGUDES (65).....	22
PYRENEES 2000 • FONT-ROMEUE (66).....	22
VOSGES	
LES GRANDES FEIGNES • LA BRESSE (88).....	23

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

SOUTHERN ALPS

AQUISANA • SERRE CHEVALIER (05)

- No charge for cancellations received before D31 of the arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

LES ÉTOILES D'ORION • ORCIÈRES-MERLETTE (05)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

LES APPARTEMENTS D'ÉTOILES D'ORION BY ATEYA • ORCIÈRES-MERLETTE (05)

- No charge for cancellations received before D30 of arrival date*
- 100% of the total amount for cancellations notified between D29 and the date of arrival*

L'ORÉE DES PISTES • SUPERDÉVOLUY / LA JOUE DU LOUP (05)

- No charge for cancellations received before D31 of the arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

RÉSIDENTE ARYA LIVING STONE • VARS (05)

- No charge for cancellations made before D31 of the arrival date*.
- 30% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*.
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*.
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date*.
- 90% of the total cost of the stay for cancellations notified less than 7 days before the date of arrival*.

LES CHALETS DU VERDON • LA FOUX D'ALLOS (04)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

L'ÉCRIN DU LAC • CHORGES (05)

- No charge for cancellations received before D31 of the arrival date*
- 50% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival*

SAVOY

LES FERMES DE SAMOËNS • SAMOËNS (74)

- 10% of the total amount for cancellations notified before D61 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D7 from the date of arrival*

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

RÉSIDENCE BEAUREGARD • DOUCY (73)

- No charge for cancellations received before D31 of arrival date*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

LES HAUTS DE LA VANOISE • PRALOGNAN-LA-VANOISE (73)

- 10% of the total amount for cancellations notified before D61 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D7 from the date of arrival*

LE CŒUR D'OR • BOURG-SAINT-MAURICE (73)

- No charge for cancellations made before D31 of the arrival date*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

LE VILLAGE DE LESSY • GRAND-BORNAND (74)

- No charge for cancellations made before D31 of the arrival date*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

LE HAMEAU DE BEAUFORTAIN • LES SAISIES (73)

- No charge for cancellations made before D31 of the arrival date*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*

RÉSIDENCE LES BOTTIERES • SAINT-PANCRACE (73)

- No charge for cancellations made before D46 of the arrival date*.
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival*

LES CHALETS D'EMERAUDE • LES SAISIES (73)

- 10% of the total amount for cancellations notified before D61 of the arrival date*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
- 100% of the total amount for cancellations received less than D7 from the date of arrival*

GRAND BOIS • LA TANIA | COURCHEVEL (73)

- No charge for cancellations made before D31 of the arrival date*.
- 25% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival*
- 50% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date*
- 90% of the total cost of the stay for cancellations notified between D6 and D2 before the arrival date*
- 100% of the total cost of the stay for cancellations received less than 2 days before the date of arrival*

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

ISÈRE

RÉSIDENCE L'OURS BLANC • LES DEUX ALPES (38)

- No charge for cancellations received before D31 of arrival date*
 - 25% of the total amount for cancellations notified between D30 and D21 of the date of arrival*
 - 50% of the total amount for cancellations received between D20 and D14 of the arrival date*
 - 75% of the total amount for cancellations notified between D14 and D8 of the arrival date*
 - 100% of the total amount for cancellations received less than 8 days before the date of arrival*
-

PYRENEES

LES ADRETS DE PEYRAGUDES • PEYRAGUDES (65)

- No charge for cancellations received before D121 of the arrival date*
- 30% of the total cost of the stay for cancellations notified between D120 and D61 before the date of arrival*
- 45% of the total cost of the stay for cancellations notified between D60 and D31 before the date of arrival*
- 75% of the total cost of the stay for cancellations notified between D30 and D16 before the date of arrival*
- 100% of the total cost of the stay for cancellations received less than 16 days before the date of arrival*

PYRÉNÉES 2000 • BOLQUERE (66)

- No charge for cancellations received before D31 of arrival date*
 - 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival*
 - 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival*
 - 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date*
 - 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival*
-

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

VOSGES

LES GRANDES FEIGNES • LA BRESSE (88)

- No charge for cancellations received before D60 of arrival date*
- 25% of the total amount for cancellations notified between D30 and D21 of the arrival date*
- 50% of the total amount for cancellations received between D20 and D14 of the arrival date*
- 75% of the total amount for cancellations notified between D13 and D7 of the arrival date*
- 100% of the total amount for cancellations received less than 7 days before the date of arrival*

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES



ESPAGNE	
CAMPING DEL MAR • MALGRAT DEL MAR / COSTA BRAVA.....	25
PORTUGAL	
APARTAMENTOS DO PARQUE • ALBUFEIRA / ALGARVE	25
PEDRAS DEL REI • SANTA LUZIA / ALGARVE	25
PEDRAS DA RAINHA • CABANAS DE TAVIRA / ALGARVE	26
BALAIÁ GOLF VILLAGE**** • ALBUFEIRA / ALGARVE	26
CROATIA	
MAISONNETTES SVETA ANA LODGES • POLJICE / DUBROVNIK	27
MAROC	
VILLA DAR WELLNESS • MARRAKECH	27
VILLA DAR DREAM *** • MARRAKECH	27
BELGIQUE	
GOLDEN LAKES VILLAGE **** • BOUSSU-LEZ-WALCOURT	28

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

SPAIN

CAMPING DEL MAR • MALGRAT DEL MAR / COSTA BRAVA

- No charge for cancellations received before D31 of the arrival date*.
 - 50% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival*.
 - 100% of the total cost of the stay for cancellations received less than D13 before the date of arrival*.
-

PORTUGAL

APARTAMENTOS DO PARQUE • ALBUFEIRA / ALGARVE

- No charge for cancellations received before D31 of the arrival date*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival*.
- 50% of the total cost of the stay for cancellations notified between D14 and D7 before the date of arrival*.
- 75% of the total cost of the stay for cancellations notified between D6 and D3 before the arrival date*.
- 100% of the total cost of the stay for cancellations received less than D3 before the date of arrival*.

PEDRAS DEL REI • SANTA LUZIA / ALGARVE

From 01/01/26 to 28/03/26 + from 06/04/26 to 31/05/26 + from 01/10/26 to 31/10/26

- Cancellation up to 72 hours before the arrival date: free of charge*
- Cancellation less than 72 hours before the arrival date or no-show: 2-night penalty*

From 29/03/26 to 05/04/26 + from 01/06/26 to 30/06/26

- Cancellation up to 7 days before the arrival date: free of charge*
- Cancellation less than 7 days before the arrival date or no-show: 2-night penalty*

From 01/07/26 to 14/07/26 + from 08/09/26 to 30/09/26

- Cancellation up to 14 days before the arrival date: free of charge*
- Cancellation less than 14 days before the arrival date or no-show: 50% penalty*

From 15/07/26 to 07/09/26

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- Cancellation up to 21 days before the arrival date: free of charge*
- Cancellation less than 21 days before the arrival date: 50% penalty*

PEDRAS DA RAINHA • CABANAS DE TAVIRA / ALGARVE

From 01/01/26 to 28/03/26 + from 06/04/26 to 31/05/26 + from 01/10/26 to 31/10/26

- Cancellation up to 72 hours before the arrival date: free of charge*
- Cancellation less than 72 hours before the arrival date or no-show: 2-night penalty*

From 29/03/26 to 05/04/26 + from 01/06/26 to 30/06/26

- Cancellation up to 7 days before the arrival date: free of charge*
- Cancellation less than 7 days before the arrival date or no-show: 2-night penalty*

From 01/07/26 to 14/07/26 + from 08/09/26 to 30/09/26

- Cancellation up to 14 days before the arrival date: free of charge*
- Cancellation less than 14 days before the arrival date or no-show: 50% penalty*

From 15/07/26 to 07/09/26

- Cancellation up to 21 days before the arrival date: free of charge*
- Cancellation less than 21 days before the arrival date: 50% penalty*

BALAIA GOLF VILLAGE **** • ALBUFEIRA | ALGARVE

From 01/06/2026 to 30/09/2026 (excluding New Year and Easter)

- Cancellation up to 7 days before the arrival date: 50% of the total amount*
- Cancellation less than 7 days before the arrival date or no-show: 100% of the total amount*

From 01/10/2025 to 31/05/2026 and from 01/10/2026 (excluding New Year and Easter)

- Cancellation up to 3 days before the arrival date: 50% of the total amount*
- Cancellation less than 3 days before the arrival date or no-show: 100% of the total amount*

* Plus 25€ administration fee

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

CROATIA

MAISONNETTES SVETA ANA LODGES • POLJICE / DUBROVNIK

- No charge for cancellations received before D61 of arrival date*
 - 50% of the total amount for cancellations notified between D60 and D15 of the date of arrival*
 - 100% of the total amount for cancellations received less than 15 days before date of arrival*
-

MAROC

VILLA DAR WELLNESS • MARRAKECH

For stays of 2 nights

- No charge for cancellations made at least 15 days before the arrival date*
- 50% of the total cost of the stay for cancellations made between 15 and 8 days before the arrival date*
- 100% of the total cost of the stay for cancellations made less than 8 days before the arrival date or in the event of a no-show*

For stays of 3 nights or more

- No charge for cancellations made at least 30 days before the arrival date*
- 35% of the total cost of the stay for cancellations made between 30 and 21 days before the arrival date*
- 75% of the total cost of the stay for any cancellation notified between 20 and 15 days before the arrival date*
- 90% of the total cost of the stay for any cancellation notified between 14 and 8 days before the arrival date*
- 100% of the total cost of the stay for any cancellation notified less than 8 days before the arrival date*

VILLA DAR DREAM • MARRAKECH

For stays of 2 nights

- No charge for cancellations made at least 15 days before the arrival date*
- 50% of the total cost of the stay for cancellations made between 15 and 8 days before the arrival date*
- 100% of the total cost of the stay for cancellations made less than 8 days before the arrival date or in the event of a no-show*

For stays of 3 nights or more

- No charge for cancellations made at least 30 days before the arrival date*

** Plus 25€ administration fee*

ARTICLE 4

CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 35% of the total cost of the stay for cancellations made between 30 and 21 days before the arrival date*
- 75% of the total cost of the stay for any cancellation notified between 20 and 15 days before the arrival date*
- 90% of the total cost of the stay for any cancellation notified between 14 and 8 days before the arrival date*
- 100% of the total cost of the stay for any cancellation notified less than 8 days before the arrival date*

BELGIQUE

DOMAINE GOLDEN LAKES VILLAGE • BOUSSU-LEZ-WALCOURT

- No charge for cancellations received before D31 of arrival date*
- 50% of the total amount for cancellations notified between D30 and D15 of the date of arrival*
- 90% of the total amount for cancellations notified between D14 and D1 of the date of arrival*
- 100% of the total amount for cancellations received less than 1 days before date of arrival*

** Plus 25€ administration fee*