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# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES



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# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

# **ALSACE**

# LE DOMAINE DES ROIS\*\*\* • BERGHEIM / HAUT RHIN (68)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 6 days before the date of arrival\*

#### **CENTRE-VAL DE LOIRE**

# LE CLOS ST MICHEL\*\*\* • CHINON / INDRE-ET-LOIRE (37)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 6 days before the date of arrival\*

# **NOUVELLE-AQUITAINE**

# LE DOMAINE DU GOLF D'ALBRET \*\*\* • BARBASTE / AGEN (47)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# LES COLLINES IDUKI \*\*\*\* • LA BASTIDE-CLAIRENCE (64)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D14 and D7 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D6 and D3 before the arrival date\*
- 100% of the total cost of the stay for cancellations notified less than D3 before the date of arrival\*

# LE CLOS DU ROCHER \*\*\* • LES-EYZIES-DE-TAYAC (24)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

#### LES HAMEAUX DE LA CHALOSSE • CASSEN (40)

- No charge for cancellations received before D45 of arrival date \*
- 30% of the total cost of the stay for cancellations notified between D44 and D31 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival\*

# HAUTS DE FRANCE

LES COTTAGES DE VALJOLY \*\*\* • VALJOLY (59)

No charge for cancellations received before D14 of arrival date\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

 100% of the total cost of the stay for cancellations received less than 13 days before the date of arrival\*

# LE DOMAINE DE BLANGY \*\*\* • HIRSON (02)

- 30% of the total amount of the stay for cancellations notified until 31 days before the arrival date
- 100% of the total amount of the stay for cancellations received less than 30 days before the arrival date or in the event of a no-show

#### **PROVENCE**

LES DOMAINES DE SAINT ENDRÉOL GOLF & SPA RESORT \*\*\*\* • LA MOTTE EN PROVENCE / DRAGUIGNAN (83)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 90% of the total cost of the stay for cancellations notified between D7 and D1 before the arrival date\*
- 100% of the total cost of the stay for cancellations due to early departure or no-show\*

# LE DOMAINE DE CAMIOLE \*\*\*\* • CALLIAN / GRASSE (83)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

#### LE DOMAINE DE BOURGEAC \*\*\* • PARADOU (13)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

100% of the total amount for cancellations received less than D7 from the date of arrival\*

# PROVENCE COUNTRY CLUB \*\*\*\* • SAUMANE DE VAUCLUSE (84)

- No charge for cancellations received before D14 of arrival date\*
- 100% of the total cost of the stay for cancellations received less than 13 days before the date of arrival\*

# LE CLAUX DU PUITS BY ATEYA • SAINT-TRINIT / PAYS DE SAULT (84)

For stays of 1 to 2 nights:

- No charge for cancellations received before D15 of the arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# For stays of 3 nights or more:

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

# LES MAISONS DU GOLF DE LA CABRE D'OR \*\*\* BY ATEYA • CABRÈS / AIX-EN-PROVENCE (13) For stays of 1 to 2 nights:

- No charge for cancellations received before D15 of the arrival date\*
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# For stays of 3 nights or more:

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*

#### LES APPARTEMENTS DU CLOS DE LA CHATREUSE BY ATEYA • AIX-EN-PROVENCE (13)

# For stays of 3 nights or more:

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.

# **DROME PROVENCAL**

LE HAMEAU DES SOURCES BY ATEYA • MONTBRUN-LES-BAINS (26)

For stays of 1 to 2 nights:

- No charge for cancellations received before D15 of the arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*.

# For stays of 3 nights or more:

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

LE CHATEAU DES GIPIÈRES BY ATEYA • MONTBRUN-LES-BAINS (26)

For stays of 1 to 2 nights:

- No charge for cancellations received before D15 of the arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*.

For stays of 3 nights or more:

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*.

100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.

#### **OCCITANIE**

LE DOMAINE DES CAZELLES \*\*\* BY ATEYA ● CAJARC / CAHORS (46)

For stays of 1 to 2 nights:

- No charge for cancellations received before D15 of the arrival date\*
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

For stays of 3 nights or more:

- No charge for cancellations received before D30 of arrival date\*
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

# LA MARQUISIÉ \*\*\* • TRÉBAS-LES-BAINS (81)

- No charge for cancellations received before D14 of arrival date\*
- 100% of the total cost of the stay for cancellations received less than 13 days before the date of arrival\*

# CHATEAU DE JOUARRES \*\*\* • AZILLE / CARCASSONNE (11)

- No charge for cancellations received before D46 of arrival date\*.
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 13 days before the date of arrival.



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES



Stay put. Simply click on your destination below 3

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# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

#### **CHARENTE-MARITIME**

LES CARRELETS \*\*\* • SAINT-PALAIS-SUR-MER / ROYAN (17)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

# LES HAMEAUX DES SABLES VIGNIER \*\*\* • SAINT-GEORGES D'OLÉRON (17)

- No charge for cancellations received before D45 of arrival date\*
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 14 days before the date of arrival\*

# **BASSIN D'ARCACHON**

# LES RIVES MARINES \*\*\* • LE TEICH (33)

- No charge for cancellations received before D14 of arrival date\*
- 100% of the total cost of the stay for cancellations received less than 13 days before the date of arrival\*

#### **BRETAGNE**

# IROISE ARMORIQUE \*\*\* • LOCMARIA-PLOUZANÉ (29)

- No charge for cancellations received before D14 of arrival date\*
- 100% of the total cost of the stay for cancellations received less than 13 days before the date of arrival\*

# LES ROCHES DOUVRES \*\*\* • SAINT-BRIAC-SUR-MER (35)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*

\* Plus 25€ administration fee



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# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

# LES TERRASSES DE PENTREZ \*\*\* • SAINT-NIC / FINISTÈRE (29)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# LES ROCHES \*\*\* • SAINT-POL-DE-LÉON (29)

- No charge for cancellations received before D14 of arrival date\*
- 100% of the total cost of the stay for cancellations received less than 13 days before the date of arrival\*

# **LANDES COAST**

# LE DOMAINE DE L'AGREOU • SEIGNOSSE (40)

- No charge for cancellations received before D60 of the arrival date\*
- 30% of the total cost of the stay for cancellations received between D60 and D46 prior to arrival\*
- 50% of the total cost of the stay for cancellations notified between D45 and D30 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D29 and D15 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 15 days before the date of arrival\*

#### LOIRE ATLANTIQUE

RÉSIDENCE PRESTIGE DE LA PLAGE • PORNICHET / LA BAULE (44)

No charge for cancellations received before D30 of arrival date\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 25% of the total amount for cancellations received between D30 and D21 of the arrival date\*
- 50% of the total amount for cancellations received between D20 and D14 of the arrival date\*
- 75% of the total amount for cancellations notified between D13 and D7 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

# VENDÉE

# L'ESTRAN \*\*\* • SABLES D'OLONNE (85)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

#### LES MAISONS DE FONTENELLES • SAINT-GILLES-CROIX-DE-VIE (85)

- No charge for cancellations received before D60 of arrival date\*
- 40% of the total cost of the stay for cancellations notified between D59 and D28 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D27and D15 before the date of arrival\*
- 80% of the total cost of the stay for cancellations notified between D14 and D4before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 3 days before the date of arrival\*

# **NORMANDY**

# RÉSIDENCE LE DOMAINE DES DUNETTES • CABOURG (14)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total amount for cancellations received between D30 and D21 of the arrival date\*
- 50% of the total amount for cancellations received between D20 and D14 of the arrival date\*
- 75% of the total amount for cancellations notified between D13 and D7 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

# **CORSICA**

#### SOGNU DI RENA • SAN NICOLAO / CORSE (2B)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# LES BUNGALOWS A PASTURELLA • CALCATOGGIO / CORSE (2A)

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.

#### LE VILLAGE DES ISLES • TAGLIO-ISOLACCIO (2B)

- 20% of the total cost of the stay for cancellations notified between D365 and D61 before the date of arrival\*.
- 50% of the total cost of the stay for cancellations notified between D60 and D30 before the date of arrival\*.
- 80% of the total cost of the stay for cancellations notified between D29 and D8 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*.

#### FRENCH RIVIERA

LE CAP AZUR \*\*\*\* • SAINT-MANDRIER / TOULON (83)

- No charge for cancellations received before D15 of the arrival date\*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

#### **BLUE COAST**

CAMPING L'ARQUET \*\*\*\* • MARTIGUES (13)

- 20% of the total cost of the stay for cancellations notified between D365 and D61 before the date of arrival\*.
- 50% of the total cost of the stay for cancellations notified between D60 and D30 before the date of arrival\*.
- 80% of the total cost of the stay for cancellations notified between D29 and D8 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*.

#### LANGUEDOC COAST

LE SYLÈNE \*\*\* • CAP D'AGDE (34)

- No charge for cancellations received before D14 of arrival date\*
- 100% of the total cost of the stay for cancellations received less than 13 days before the date of arrival\*

# LE DOMAINE DU GOLF \*\*\* BY ATEYA • FABRÈGUES / MONTPELLIER (34)

For stays of 1 to 2 nights

- No charge for cancellations received before D15 of the arrival date\*
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# For stays of 3 nights or more

- No charge for cancellations received before D30 of arrival date\*
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

#### LA GRENADINE \*\*\* • MARSEILLAN-PLAGE / AGDE (34)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

# LES DEMEURES DE LA MASSANE \*\*\* • ARGELÈS-SUR-MER (66)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# LE VILLAGE DES ALOÈS \*\*\* • BANYULS / CERBÈRE (66)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

# RÉSIDENCE DU GOLF \*\*\* • SAINT-CYPRIEN PLAGE (66)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES



Stay put. Simply click on your destination below 😊

| SOUTHERN ALPS   | 22            |
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| LES ÉTOILES D'ORION *** • ORCIÈRES-MERLETTE (05)                | 22            |
| LES APPARTEMENTS D'ÉTOILES D'ORION BY ATEYA*** • ORCIÈRES-MEF   | RLETTE (05)22 |
| LE VILLAGE DE PRAROUSTAN **** • PRA LOUP / LA FOUX D'ALLOS (04) | 23            |
| L'ORÉE DES PISTES **** • SUPERDÉVOLUY / LA JOUE DU LOUP (05)    | 23            |
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| APPARTEMENT LA FORET D'OR - LOT 481 • LES ORRES (05)            | 23            |
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| RÉSIDENCE ARYA **** LIVING-STONE • VARS (05)                    | 24            |
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| (73)  |               |
| LES HAMEAUX DE LA PERRIÉRE • SAINT-COLOMBAN DES VILLARDS (73)   | )26           |
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# **CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES**

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# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

# **SOUTHERN ALPS**

# AQUISANA \*\*\* • SERRE CHEVALIER (05)

- No charge for cancellations received before D31 of the arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# LES ÉTOILES D'ORION \*\*\* • ORCIÈRES-MERLETTE (05)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# LES APPARTEMENTS D'ÉTOILES D'ORION BY ATEYA \*\*\* • ORCIÈRES-MERLETTE (05)

- No charge for cancellations received before D30 of arrival date\*
- 100% of the total amount for cancellations notified between D29 and the date of arrival\*

Z

# LE VILLAGE DE PRAROUSTAN \*\*\*\* • PRA LOUP / LA FOUX D'ALLOS (04)

- No charge for cancellations received before D31 of the arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# L'ORÉE DES PISTES \*\*\*\* • SUPERDÉVOLUY / LA JOUE DU LOUP (05)

- No charge for cancellations received before D31 of the arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# LA COMBE D'OR \*\*\*\* • LES ORRES (05)

- 25% of the total amount for cancellations notified between D60 and D31 of the arrival date\*
- 50% of the total amount for cancellations notified between D30 and D9 of the date of arrival\*
- 90% of the total amount for cancellations notified between D8 and D6 of the arrival date\*
- 100% of the total amount for cancellations received less than D5 from the date of arrival\*

# APPARTEMENT LA FORET D'OR – LOT 481 • LES ORRES (05)

- 25% of the total amount for cancellations notified between D60 and D31 of the arrival date\*.
- 50% of the total amount for cancellations notified between D30 and D9 of the date of arrival\*.
- 90% of the total amount for cancellations notified between D8 and D6 of the arrival date\*.
- 100% of the total amount for cancellations received less than D5 from the date of arrival\*.

# APPARTEMENT LA FORET D'OR – LOT 503 • LES ORRES (05)

- 25% of the total amount for cancellations notified between D60 and D31 of the arrival date\*.
- 50% of the total amount for cancellations notified between D30 and D9 of the date of arrival\*.
- 90% of the total amount for cancellations notified between D8 and D6 of the arrival date\*.
- 100% of the total amount for cancellations received less than D5 from the date of arrival\*.

#### APPARTEMENT LA FORET D'OR – LOT 812 • LES ORRES (05)

- 25% of the total amount for cancellations notified between D60 and D31 of the arrival date\*.
- 50% of the total amount for cancellations notified between D30 and D9 of the date of arrival\*.
- 90% of the total amount for cancellations notified between D8 and D6 of the arrival date\*.
- 100% of the total amount for cancellations received less than D5 from the date of arrival\*.

#### APPARTEMENT LA FORET D'OR – LOT 825 • LES ORRES (05)

- 25% of the total amount for cancellations notified between D60 and D31 of the arrival date\*.
- 50% of the total amount for cancellations notified between D30 and D9 of the date of arrival\*.
- 90% of the total amount for cancellations notified between D8 and D6 of the arrival date\*.
- 100% of the total amount for cancellations received less than D5 from the date of arrival\*.

# RÉSIDENCE ARYA \*\*\*\* LIVING STONE • VARS (05)

- No charge for cancellations made before D30 of the arrival date\*.
- 30% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D13 and D7 before the arrival date\*.



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

 90% of the total cost of the stay for cancellations notified less than 7 days before the date of arrival\*.

#### SAVOY

# LE GRAND LODGE \*\*\* • CHÂTEL (74)

- No charge for cancellations received before D15 of the arrival date\*
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# LA DUIT \*\*\* • DOUCY / VALMOREL (73)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# LES HAUTS DE LA VANOISE \*\*\*\* • PRALOGNAN-LA-VANOISE (73)

- 10% of the total amount for cancellations notified before D60 of the arrival date\*
- 25% of the total amount for cancellations notified between D60 and D21 of the date of arrival\*
- 50% of the total amount for cancellations notified between D20 and D15 of the arrival date\*
- 75% of the total amount for cancellations notified between D14 and D8 of the arrival date\*
- 100% of the total amount for cancellations received less than D7 from the date of arrival\*

# LES HAMEAUX DE LA PERRIÈRE • SAINT COLOMBAN DES VILLARDS (73)

- No charge for cancellations received before D45 of the arrival date\*.
- 30% of the total cost of the stay for cancellations notified between D45 and D31 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D30 and D14 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 14 days before the date
  of arrival\*.

#### LES BALCONS DE LA VANOISE • TERMIGNON (73)

- 25% of the total amount for cancellations notified between D30 and D15 of the arrival date\*.
- 50% of the total amount for cancellations notified between D14 and D7 of the date of arrival\*.



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total amount for cancellations notified between D6 and D3 of the arrival date\*.
- 100% of the total amount for cancellations received less than D3 from the date of arrival\*.

# LE CŒUR D'OR • BOURG SAINT-MAURICE (73)

- No charge for cancellations made before D30 of the arrival date\*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*.
- 100% of the total amount of the stay for cancellations notified less than 7 days before the arrival date or in the event of a no-show\*.

# ISÈRE

# LES GENTIANES \*\* • GRESSE-EN-VERCORS (38)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*
- 50% of the total cost of the stay for cancellations notified between D20 and D14 before the date of arrival\*
- 75% of the total cost of the stay for cancellations notified between D13 and D8 before the arrival date\*
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\*

# RÉSIDENCE LA GRIVE • CHAMROUSSE (38)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total amount for cancellations notified between D30 and D15 of the date of arrival\*
- 50% of the total amount for cancellations received between D14 and D7 of the arrival date\*
- 75% of the total amount for cancellations notified between D6 and D3 of the arrival date\*
- 100% of the total amount for cancellations received less than 3 days before the date of arrival\*

#### L'ESCANDILLE VILLAGE VACANCES • AUTRANS-MÉAUDRE (38)

- No charge for cancellations received before D30 of arrival date\*
- 25% of the total amount for cancellations notified between D30 and D15 of the date of arrival\*
- 50% of the total amount for cancellations received between D14 and D7 of the arrival date\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 75% of the total amount for cancellations notified between D6 and D3 of the arrival date\*
- 100% of the total amount for cancellations received less than 3 days before the date of arrival\*

#### **HIGH-PYRENEES**

#### LE PORTILLO • GOURETTE (64)

- 25% of the total amount for cancellations received before D31 of the arrival date\*.
- 50% of the total amount for cancellations notified between D30 and D21 of the date of arrival\*.
- 75% of the total amount for cancellations notified between D20 and D15 of the date of arrival\*
- 100% of the total amount for cancellations received less than D14 from the date of arrival\*.

# **VOSGES**

LES GRANDES FEIGNES \*\*\* • LA BRESSE (88)

- No charge for cancellations received before D60 of arrival date\*
- 25% of the total amount for cancellations notified between D30 and D21 of the arrival date\*
- 50% of the total amount for cancellations received between D20 and D14 of the arrival date\*
- 75% of the total amount for cancellations notified between D13 and D7 of the arrival date\*
- 100% of the total amount for cancellations received less than 7 days before the date of arrival\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES



| Sta | y put. Simply click on your destination below 😇         |      |
|-----|---|------|
| ESI | PAGNE   | . 30 |
|     | APPARTEMENT MESTRE OLIVIA/PROVINCE DE VALENCIA          |      |
|     | CAMPING DEL MAR ***• MALGRAT DEL MAR / COSTA BRAVA 31   |      |
| PO  | RTUGAL  | . 30 |
|     | APARTAMENTOS DO PARQUE *** • ALBUFEIRA / ALGARVE        | . 30 |
|     | PEDRAS DEL REI • TAVIRA / ALGARVE 31                    |      |
|     | PEDRAS DA RAINHA • TAVIRA / ALGARVE 31                  |      |
| CR  | OATIA   | . 30 |
|     | MAISONNETTES SVETA ANA LODGES *** • POLJICE / DUBROVNIK | . 30 |
| MΑ  | ROC   | . 31 |
|     | VILLA DAR WELLNESS • MARRAKECH                          | . 31 |
|     | LES JARDINS DE LA PALMERAIE 2 • MARRAKECH               | . 31 |
|     | ZINE GUEST HOUSE • MARRAKECH                            | . 31 |





# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

#### **ESPAGNE**

#### APPARTEMENT MESTRE • OLIVIA / PROVINCE DE VALENCIA

- No charge for cancellations received before D15 of the arrival date\*.
- 100% of the total cost of the stay for cancellations notified less than D14 before the date of arrival\*.

#### CAMPING DEL MAR • MALGRAT DEL MAR / COSTA BRAVA

- No charge for cancellations received before D30 of the arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D29 and D14 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than D13 before the date of arrival\*.

# **PORTUGAL**

#### APARTAMENTOS DO PARQUE \*\*\* • ALBUFEIRA / ALGARVE

- No charge for cancellations received before D31 of the arrival date\*.
- 25% of the total cost of the stay for cancellations notified between D30 and D15 before the date of arrival\*.
- 50% of the total cost of the stay for cancellations notified between D14 and D7 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D6 and D3 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than D3 before the date of arrival\*.

#### PEDRAS DEL REI • TAVIRA / ALGARVE

- o From 01/01/25 to 11/04/25 + from 20/04/25 to 31/05/25 + from 01/10/25 to 31/10/25
- Cancellation up to 72 hours before arrival: no charge
- Cancellation less than 72 hours before arrival or no-show: 2-night penalty
- o From 12/04/25 to 19/04/25 + from 01/06/25 to 30/06/25
- Cancellation up to 7 days before arrival date: no charge
- Cancellation less than 7 days before arrival or no-show: 2-night penalty



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- o From 01/07/25 to 14/07/25 + from 07/09/25 to 30/09/25
- Cancellation up to 14 days before arrival date: no charge
- Cancellation less than 14 days before arrival or no-show: 50% penalty
- o From 15/07/25 to 06/09/25
- Cancellation up to 21 days prior to arrival date: no charge
- Cancellation less than 21 days before arrival date: 50% penalty
- o No show
- 100% penalty

#### PEDRAS DA RAINHA • TAVIRA / ALGARVE

- o From 01/01/25 to 11/04/25 + from 20/04/25 to 31/05/25 + from 01/10/25 to 31/10/25
- Cancellation up to 72 hours before arrival: no charge
- Cancellation less than 72 hours before arrival or no-show: 2-night penalty
- o From 12/04/25 to 19/04/25 + from 01/06/25 to 30/06/25
- Cancellation up to 7 days before arrival date: no charge
- Cancellation less than 7 days before arrival or no-show: 2-night penalty
- o From 01/07/25 to 14/07/25 + from 07/09/25 to 30/09/25
- Cancellation up to 14 days before arrival date: no charge
- Cancellation less than 14 days before arrival or no-show: 50% penalty
- o From 15/07/25 to 06/09/25
- Cancellation up to 21 days prior to arrival date: no charge



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- Cancellation less than 21 days before arrival date: 50% penalty
- o No show
- 100% penalty

# **CROATIA**

# MAISONNETTES SVETA ANA LODGES \*\*\* • POLJICE / DUBROVNIK

- No charge for cancellations received before D61 of arrival date\*
- 50% of the total amount for cancellations notified between D60 and D15 of the date of arrival\*
- 100% of the total amount for cancellations received less than 15 days before date of arrival\*

#### **MAROC**

VILLA DAR WELLNESS • MARRAKECH

# For stays of 2 nights

- No charge for cancellations received before D15 of the arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\* For stays of 3 nights or more

#### For stays of 3 nights or more

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.
- 50% of the total amount for cancellations notified between D60 and D15 of the date of arrival\*
- 100% of the total amount for cancellations received less than 15 days before date of arrival\*



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

#### LES JARDINS DE LA PALMERAIE 2 • MARRAKECH

# For stays of 2 nights

- No charge for cancellations received before D15 of the arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\* For stays of 3 nights or more

# For stays of 3 nights or more

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*.
- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.
- 50% of the total amount for cancellations notified between D60 and D15 of the date of arrival\*
- 100% of the total amount for cancellations received less than 15 days before date of arrival\*

# ZIN GUEST HOUSE • MARRAKECH

# For stays of 2 nights

- No charge for cancellations received before D15 of the arrival date\*.
- 50% of the total cost of the stay for cancellations notified between D14 and D8 before the date of arrival\*.
- 100% of the total cost of the stay for cancellations received less than 7 days before the date of arrival\* For stays of 3 nights or more

# For stays of 3 nights or more

- No charge for cancellations received before D30 of arrival date\*.
- 35% of the total cost of the stay for cancellations notified between D30 and D21 before the date of arrival\*.
- 75% of the total cost of the stay for cancellations notified between D20 and D15 before the date of arrival\*.
- 90% of the total cost of the stay for cancellations notified between D14 and D8 before the arrival date\*.



# CANCELLATION POLICY FOR STAYS IN TOURIST RESIDENCES

- 100% of the total cost of the stay for cancellations received less than 8 days before the date of arrival\*.
- 50% of the total amount for cancellations notified between D60 and D15 of the date of arrival\*
- 100% of the total amount for cancellations received less than 15 days before date of arrival\*

