

ARTICLE 4



CANCELLATION POLICY FOR ACTIVITIES PARTNERS PROPOSEDES AS PART OF PACKAGES OR LEISURE A LA CARTE

Activities classified by destination

ARCACHON - MARITIME EXCURSION – UNION OF BOATMEN ARCACHONNAIS.	7
ARES - GETAWAY IN THE VINEYARDS – PARTNER PASCAL WINE & CO.	7
ARES – WATER PARK – PARTNER AQUALIDAY	8
AURIS EN OISANS – SKI EQUIPMENT RENTAL - SKISE PARTNERT.....	3
AX-LES-THERMES – SKI PASSES - PARTNER SAVASEM AX SKI.....	5
BAGNOLES – SPA TREATMENTS – PARTNER B'O COTTAGE... ..	7
BAGNOLES - DISTILLERY – PARTNER DISTILLERY COQUEREL.....	9
BRIANÇON / SERRE CHEVALIER - SKI EQUIPMENT RENTAL - SKISET PARTNER	3
BRIANÇON / SERRE CHEVALIER – MOUNTAIN ACTIVITIES – PARTNER OXYGÈNE SKI	3
CABRIÈS – 18-HOLE GOLF COURSE – GOLF PARTNER OF THE CABRE D'OR.....	8
CABRIÈS – EXHIBITION VISIT –PARTNER HOTEL CAUMONT ART CENTER	8
CAP D'AGDE – OENOLOGICAL EXCURSION – PARTNER MONTPELLIER WINE TOUR.....	11
CAP D'AGDE – LANGUEDOC EXCURSION – WISUD PARTNER.....	11
CARRY-LE-ROUET – EXHIBITION VISIT –PARTNER HOTEL CAUMONT ART CENTER.....	8
CHÂTEL - SKI EQUIPMENT RENTAL - SKISET PARTNER.....	3
CHAVEIGNES – MUSEUM – TROGLONATURE PARTNER.....	9
CHAVEIGNES – DISTILLERY VISIT – COMBIER DISTILLERY PARTNER.....	10
CHINON – MUSEUM – TROGLONATURE PARTNER.....	9
CHINON – DISTILLERY VISIT – COMBIER DISTILLERY PARTNER.....	10
DOUCY / VALMOREL - SKI EQUIPMENT RENTAL - SKISET PARTNER.....	3
FABREGUES – GOLF ACTIVITIES - PARTNER GOLF CLUB OF FABREGUES	4
FABREGUES – TREE CLIMBING ACTIVITY – PARTNER LES ROCHERS DE MAGUELONE.....	8
FABREGUES – DOMAIN VISIT – PARTNER DOMAINE DE MIRABEAU.....	10
FABREGUES – OENOLOGICAL EXCURSION – PARTNER MONTPELLIER WINE TOUR.....	11
FABREGUES – EXCURSION LANGUEDOC – PARTNER WISUD.....	11
FONT ROMEU - SKI EQUIPMENT RENTAL - SKISET PARTNER.....	3
GRAU DU ROI - OENOLOGICAL EXCURSION – PARTNER MONTPELLIER WINE TOUR.....	11
GRAU DU ROI - EXCURSION LANGUEDOC – PARTNER WISUD.....	11
ISOLA 2000 - SKI EQUIPMENT RENTAL - SKISET PARTNER.....	3
ISOLA 2000 – SKI PASSES - PARTNER SEM DES CIMES DU MERCANTOUR.....	4
LACANAU – GETAWAY IN THE VINEYARDS – PARTNER PASCAL WINE & CO.....	7
LACANAU – MARITIME EXCURSION – UNION DES BATELIERS ARCACHONNAIS	7
LACANAU – WATER PARK – PARTNER AQUALIDAY	8
LAGORD – PUY DU FOU PARK – PARTNER PUY DU FOU.....	8
	0

* Invoicing of the total amount of the service



LAGORD – LEISURE PARK - PARTNER O'GLISS PARK AND O'FUN PARK.....	9
LA FOUX D'ALLOS – SKI PASSES – PARTNER VAL D'ALLOS LEISURE DEVELOPMENT.....	4
LA MOTTE IN PROVENCE – GOLF ACTIVITIES – GOLF PARTNER OF THE DOMAINE DE ST ENDREOL	5
LA PLAGNE - SKI EQUIPMENT RENTAL - SKISET PARTNER.....	3
LA PLAGNE – MOUNTAIN ACTIVITIES – PARTNER OXYGÈNE SKI	3
LA PLAGNE – SKI PASSES – SAP LA PLAGNE	5
LA TOUSSUIRE - SKI EQUIPMENT RENTAL - SKISET PARTNER	3
LATOUSSUIRE - CATERING - PARTNER L'ANCOLIE.....	6
LES ARCS 2000 – SKI PASSES – SAP LA PLAGNE	5
LES 2 ALPES - SKI EQUIPMENT RENTAL - SKISET PARTNER.	3
LES 2 ALPES – SKI PASS - SATASKI PARTNER.....	5
LES GETS - SKI EQUIPMENT RENTAL - SKISET PARTNER	6
LES MENUIRES – MULTI-ACTIVITY PASS – PARTNER SOGEVAB.....	6
LES ORRES – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
LES ORRES – SKI PASSES – PARTNER SEMLORE LES ORRES	4
LES ORRES – MULTI ACTIVITY PASS – PARTNER SEMLORE LES ORRES.....	4
LES SAISIES – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
LES SAISIES– AQUAPASS AND WELL-BEING PASS AT THE SIGNAL	6
MARSEILLAN BEACH - OENOLOGICAL EXCURSION – PARTNER MONTPELLIER WINE TOUR.....	11
MARSEILLAN BEACH - EXCURSION LANGUEDOC – PARTNER WISUD	11
MORILLON – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
MORILLON – SKI PASSES - PARTNER GRAND MASSIF	6
ORCIÈRES MERLETTE – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
ORCIÈRES MERLETTE – COURSES AND ACTIVITIES IN THE MOUNTAINS – ESF PARTNER	3
ORCIÈRES MERLETTE – SKI PASSES - PARTNER SEMILOM RESORT	3
ORCIÈRES MERLETTE – TREE CLIMBING PARK – ARBRAVENTURE PARTNER	8
ORCIÈRES MERLETTE – OUTDOOR TREASURE HUNT – PARTNER LEGENDS OZARM	10
ORCIÈRES MERLETTE – PARAGLIDING INITIATION – PARTNER ECRINS VOL LIBRE.....	10
OZ IN OISANS – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
PEYRAGUDES – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
PRALOGNAN – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
ROZ-SUR-COUESNON – DISTILLERY – PARTNER DISTILLERY COQUEREL.....	9

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SABLES D'OLONNES – ZOO LEISURE PARK – PARTNER ZOO DES SABLES	8
SABLES D'OLONNES – LEISURE PARK THE GREAT CHALLENGE – PARTNER LE GRAND DEFI.....	9
SABLES D'OLONNES – LEISURE PARK - PARTNER O'GLISS PARK AND O'FUN PARK.....	9
SABLES D'OLONNES – PUY DU FOU PARK – PARTNER PUY DU FOU.....	8
SAINT GILLES CROIX DE VIE - ZOO LEISURE PARK – PARTNER ZOO DES SABLES	8
SAINT GILLES CROIX DE VIE - PARK PUY DU FOU – PARTNER PUY DU FOU.....	8
SAINT GILLES CROIX DE VIE - - LEISURE PARK THE GREAT CHALLENGE – PARTNER LE GRAND DEFI.....	9
SAINT GILLES CROIX DE VIE – LEISURE PARK - PARTNER O'GLISS PARK AND O'FUN PARK.....	9
SAMOËNS – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
SAMOËNS – SKI PASSES - PARTNER GRAND MASSIF	6
TIGNES – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
TIGNES – MOUNTAIN ACTIVITIES – PARTNER OXYGÈNE SKI	3
VAL THORENS – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
VAL THORENS – MOUNTAIN ACTIVITIES – PARTNER OXYGÈNE SKI	3
VALFREJUS – SKI EQUIPMENT RENTAL - SKISET PARTNER.....	3
VALLOIRE – SKI EQUIPMENT RENTAL - SKISET PARTNER	3
VARS – SKI EQUIPMENT RENTAL - SKI PARTNER	3
VARS – SKI PASSES - PARTNER VARSTOUR.....	7

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CANCELLATION POLICY FOR ACTIVITIES PARTNERS PROPOSEDES AS PART OF PACKAGES OR LEISURE A LA CARTE

1. CANCELLATION CONDITIONS FOR SKISET SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Annulation formulated more than 2 days before your arrival	0 €
Annulation formulated less than 2 days before your arrival	100%*

2. CANCELLATION CONDITIONS FOR ESF ORCIERES MERLETTE AND VARS AND SKI PASSES SEMILOM RESORT

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Annulation formulated more than 1 day before your arrival	0 €
Annulation formulated less than one day before your arrival	100%*

3. CANCELLATION CONDITIONS FOR THE BEAUTIFUL MOUNTAIN SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made plus 1 day before your arrival	0 €
Cancellation made less than one day before your arrival	100%*

4. CONDITIONS OF CANCELLATION OF FOXGENE SKI SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 30 days before your arrival	0 €
Cancellation made less than 30 days before your arrival	100%*

Exceptional COVID-19 conditions	Amount
Cancellation in case of renovation of the ski lifts ordered by the Government due to COVID-19	0 €
Cancellation in case of health restrictions put in place by the government on travel	0 €
Cancellation in case of COVID-19 or being a contact case	0€ + 10% non-refundable application fee

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CANCELLATION POLICY FOR ACTIVITIES PARTNERS PROPOSEDES AS PART OF PACKAGES OR LEISURE A LA CARTE

5. CONDITIONS OF CANCELLATION OF THE SERVICES SEM DES CIMES DU MERCANTOUR

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 2 days before your arrival	0 €
Cancellation made less than 2 days before your arrival	100%*

6. CONDITIONS OF CANCELLATION OF THE SERVICES OF SEMLORE LES ORRES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made until the day of your arrival	0 €

Exceptional COVID-19 conditions	Amount
Administrative closure of the station	A pro rata temporis refund of the purchased packages will be made
Health restrictions (reconfinement, restrictions on reception conditions, etc.) government implementation on travel	Free of charge up to D-1
Testing positive for COVID-19 or being a contact case	A pro rata temporis refund of the purchased packages will be made

7. CANCELLATION CONDITIONS FOR VAL D'ALLOS LOISIRS DEVELOPPEMENT SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 1 day before your arrival	0 €
Cancellation made less than 24 hours before your arrival	100%*

8. CONDITIONS OF CANCELLATION OF THE SERVICES OF THE GOLF CLUB OF FABREGUES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made up to 1 day before your arrival	0 €
Cancellation made less than 24 hours before your arrival	100%*

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CANCELLATION POLICY FOR ACTIVITIES PARTNERS PROPOSEDES AS PART OF PACKAGES OR LEISURE A LA CARTE

9. CONDITIONS OF CANCELLATION OF SATASKI SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 4 days before your arrival	0 €
Cancellation made less than 4 days before your arrival	100%*

10. CONDITIONS OF CANCELLATION OF THE SERVICES OF SAP LA PLAGNE

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 1 day before your arrival	0 €
Cancellation made less than 1 day before your arrival	100%*

11. CANCELLATION CONDITIONS FOR THE SERVICES OF THE GOLF DU DOMAINE DE SAINT ENDRÉOL

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application from 21/01/2022 to 24/03/2022 and from 01/01/2022 to 16/12/2022	Amount
Cancellation made more than 3 days before your arrival	0 €
Cancellation made less than 3 days before your arrival	100%*

Conditions of application from 25/03/2022 to 31/10/2022 and from 17/12/2022 to 02/01/2023	Amount
Cancellation made more than 7 days before your arrival	0 €
Cancellation made less than 7 days before your arrival	100%*

12. CANCELLATION POLICY FOR SAVASEM AX SKI SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 1 day before your arrival	0 €
Cancellation made less than 1 day before your arrival	100%*

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CANCELLATION POLICY FOR ACTIVITIES PARTNERS PROPOSEDES AS PART OF PACKAGES OR LEISURE A LA CARTE

13. CONDITIONS FOR CANCELLATION OF SIGNAL SERVICES

Cancellation policy	Amount
Cancellation made up to 7 days before your arrival	0 €
Cancellation made less than 7 days before your arrival	100%*

CANCELLATION FEES (TOTAL OR PARTIAL)

14. CONDITIONS OF CANCELLATION OF ANCOLIE SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made up to 7 days before your arrival	0 €
Cancellation made less than 7 days before your arrival	100%*

15. CANCELLATION CONDITIONS FOR SOGEVAB SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made up to 7 days before your arrival	0 €
Cancellation made less than 7 days before your arrival	100%*

16. CANCELLATION CONDITIONS FOR GRAND MASSIF SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made up to 3 days before your arrival	0 €
Cancellation made less than 3 days before your arrival	100%*

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CANCELLATION POLICY FOR ACTIVITIES PARTNERS PROPOSEDES AS PART OF PACKAGES OR LEISURE A LA CARTE

17. CONDITIONS OF CANCELLATION OF VARSTOUR SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made up to 1 day before your arrival	0 €
Cancellation made less than 1 day before your arrival	100%*

18. CONDITIONS OF CANCELLATION OF B'O COTTAGE SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 01/01/2022 and 31/12/2022	Amount
Cancellation made more than 30 days before your arrival	0€
Cancellation made between 30 and 15 days before your arrival	25%*
Cancellation made between 14 and 7 days before your arrival	50%*
Cancellation made between 6 and 3 days before your arrival	75%*
Cancellation made less than 3 days before your arrival or no show	100%*

19. CONDITIONS OF CANCELLATION OF PASCAL WINE TOUR SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 01/01/2022 and 31/12/2022	Amount
Cancellation made more than 30 days before your arrival	0€
Cancellation made between 30 and 15 days before your arrival	25%*
Cancellation made between 14 and 7 days before your arrival	50%*
Cancellation made between 6 and 3 days before your arrival	75%*
Cancellation made less than 3 days before your arrival or no show	100%*

20. CONDITIONS OF CANCELLATION OF THE SERVICES OF THE UNION DES BATELIERS ARCACHONNAIS

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 01/01/2022 and 31/12/2022	Amount
Cancellation made more than 3 days before your arrival	0€
Cancellation made less than 3 days before your arrival	100%*

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21. CANCELLATION CONDITIONS FOR THE SERVICES OF THE GOLF DE LA CABRE D'OR

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made up to 1 day before your arrival	0 €
Cancellation made less than 1 day before your arrival	100%*

22. CONDITIONS OF CANCELLATION OF ARBRAVENTURE SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 30 days before your arrival	0€
Cancellation made 30 to 15 days before your arrival	25%*
Cancellation made less than 15 days before your arrival	100%*

23. CONDITIONS OF CANCELLATION OF THE SERVICES OF THE ZOO DES SABLES, AQUALIDAY, THE ROCHERS OF MAGUELONE AND HOTEL CAUMONT ART CENTER

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Tickets not exchangeable and non-refundable, in case of cancellation or no-show on the day of the service	100%*

24. CANCELLATION CONDITIONS FOR PUY DU FOU PARK SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made from 60 to 46 days before your arrival	0%
Cancellation made from 45 to 31 days before your arrival	0%
Cancellation made less than 31 days before your arrival	25%

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25. CONDITIONS OF CANCELLATION OF TROGLONATURE SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 30 days before your arrival	0€
Cancellation made 30 to 15 days before your arrival	25%*
Cancellation made less than 15 days before your arrival	100%*

26. CONDITIONS OF CANCELLATION OF THE SERVICES OF THE GRAND DEFI

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Entries are valid for 2 years, and are neither exchangeable nor refundablesands	100%*

27. CONDITIONS OF CANCELLATION OF THE SERVICES OF THE DISTILLERIE COQUEREL

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 30 days before your arrival	0€
Cancellation made between 30 and 15 days before your arrival	25%*
Cancellation made between 14 and 7 days before your arrival	50%*
Cancellation made between 6 and 3 days before your arrival	75%*
Cancellation made less than 3 days before your arrival or no show	100%*

28. CANCELLATION CONDITIONS FOR THE SERVICES OF O'GLISS PARK AND O'FUN PARK

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 72 hours before your arrival	0€
Cancellation made less than 72 hours before your arrival	100%*

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CANCELLATION POLICY FOR ACTIVITIES PARTNERS PROPOSEDES AS PART OF PACKAGES OR LEISURE A LA CARTE

29. CANCELLATION CONDITIONS FOR THE SERVICES OF LÉGENDES OZARM

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 30 days before your arrival	0€
Cancellation made 30 to 15 days before your arrival	25%
Cancellation made less than 15 days before your arrival	100%*

30. CONDITIONS OF CANCELLATION OF THE SERVICES OF THE COMBIER DISTILLERY

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 1 hour before your arrival	0€
Cancellation made less than 1 hour before your arrival	100%*

31. CONDITIONS OF CANCELLATION OF ECRINS VOL LIBRE

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 48 hours before your arrival	0€
Cancellation made less than 48 hours before your arrival	100%*

32. CANCELLATION POLICY FOR DOMAINE DE MIRABEAU SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 30 days before your arrival	0€
Cancellation made 30 to 15 days before your arrival	15%
Cancellation made 14 to 7 days before your arrival	50%
Cancellation made 6 to 3 days before your arrival	75%
Cancellation made less than 30 days before your arrival	100%*

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33. CANCELLATION POLICY FOR MONTPELLIER WINE TOUR and WISUD SERVICES

CANCELLATION FEES (TOTAL OR PARTIAL)

Cancellation policy	Amount
Cancellation made more than 30 days before your arrival	0€
Cancellation made less than 30 days before your arrival	100%*

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