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B'O COTTAGE **** - Bagnoles de L'Orne	6
BORSAT IV - Tignes	4
CAP AZUR **** - Saint-Mandrier / Toulon	3
CAP CAMARGUE *** - Le Grau-du-Roi	4
CRYSTAL BLANC – Vaujany	11
ÉTOILES D'ORION *** - Orcières Merlette 1850	2
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L'AQUISANA – Serre-Chevalier	11
L'ÉCRIN DES NEIGES *** - Vars	5
L'ÉCRIN DES SYBELLES **** - La Toussuire	9
L'ESTRAN – Les Sables d'Olonne	9
L'ALLÉE DES DUNES – Ondres / Bayonne.....	4
L'ÎLE D'OR – La Londe-les-Maures	4
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LA DUIT *** - Doucy.....	4
LA GRENADINE *** - Marseillan-Plage.....	9
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LA RÉSIDENCE DU CHÂTEAU DE JOUARRES *** - Azille	2
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LE BIRDIE *** - Giez.....	4
LE CLAUX DU PUIT - Saint-Trinit	2
LE CLOS DU ROCHER *** - Les Eyzies de Tayac	4
LE DOMAINE DU GOLF D'ALBRET *** - Barbaste	4
LE DOMAINE DE CAMIOLE **** - Callian.....	4
LE DOMAINE DE L'AGRÉOU *** - Seignosse.....	10
LE DOMAINE DE L'ÉMERAUDE – Le Tronchet.....	11
LE DOMAINE DE LA BAIE *** - Audierne	3
LE DOMAINE DE LA CORNICHE*** - Auberville.....	4
LE DOMAINE DES CAZELLES - Cajarc	2
EL DOMAINE DES DUNETTES – Cabourg.....	11
LE DOMAINE DES GRANDS LACS *** - Parentis-en-Born.....	4
LE DOMAINE DES ROIS – Bergheim.....	11
LE DOMAINE DU BOSQUET *** - Égletons	4
LE DOMAINE DU BOURGEAC - Paradou.....	9
LE DOMAINE DU CHÂTEAU *** - La Rochelle.....	4
LE DOMAINE DU GOLF *** - Fabrègues	2
LE DOMAINE DU MONT *** - Roz-sur-Couesnon	4
LE GRAND LODGE *** - Châtel	3
LE PARC DES AIRELLES*** - Les Orres.....	5
LE RELAIS DU PLESSIS - Chaveignes	4
LE SYLENE *** - Cap d'Agde	3
LE VALSET – Val Thorens	11
LE VERMONT**** - Valmeinier	5
LE VILLAGE DE PRAROUSTAN – Pra Loup.....	11
LE VILLAGE DES ALOËS *** - Banyuls.....	9

LES AROLLES*** - Saint-Gervais-les-Bains	9
LES BALCONS D'AIX - La Féclaz	4
LES BALCONS DU SOLEIL – Saint-François-Longchamp	11
LES CALANQUES *** - Ajaccio.....	3
LES CARRATS – Port Leucate	3
LES CARRELETS *** - Saint-Palais-sur-Mer	9
LES CHALETS D'ÉMERAUDE - Les Saisies	9
LES CHALETS DU BELVEDÈRE – Font Romeu	3
LES CHALETS DU GALIBIER **** - Valloire	9
LES CHALETS DU MONT BLANC *** - Hauteluce	9
LES CHALETS DU VERDON *** - La Foux d'Allos	4
LES CLARINES **** - Les Deux Alpes	8
LES COLLINES IDUKI **** - La Bastide Clairence	6
LES COTTAGES DE VALJOLY *** - Valjoly	5
LES COTTAGES VAROIS - Solliès-Toucas.....	9
LES DEMEURES DE LA MASSANE *** - Argelès-sur-Mer	4
LES DOMAINES DE SAINT ENDRÉOL **** - La Motte en Provence	7
LE DUNES *** - Mimizan.....	3
LES ÉCRIN D'AURIS *** - Auris en Oisans	4
LES FERMES DE SAMOËNS **** - Samoëns	9
LES FERMES EMIGUY **** - Les Gets	9
LES GENTIANES – Gresse-en-Vercors	4
LES GRANDS AX *** - Ax-les-Thermes	3
LES HAMEAUX DE BALESTAS *** - Peyragudes.....	3
LES HAUTS DE COMBORCIÈRES **** - La Toussuire	9
LES HAUTS DE LA VANOISE **** - Pralognan-la-vanoise.....	9
LES HAUTS DE MILADY **** - Biarritz.....	3
LES JARDINS DE BALNÉA *** - Loudenvielle.....	4
LES JARDINS DE NEPTUNE *** - Saint-Cyprien Plage.....	9
LES MAISONS DE FONTENELLES – Saint-Gilles-Croix-de-Vie.....	5
LES MYRTILLES ** - Vars.....	5
LES PORTES DES CÉVENNES *** - Sauve/ Nîmes.....	3
LES RIVES DE SAINT BRICE *** - Arès / Cap Ferret.....	3
LES RIVES DU LAC *** - Lacanau.....	4
LES RIVES MARINES*** - Le Teich	5
LES ROCHES *** - Saint-Pol de Léon.....	3
LES ROCHES DOUVRES *** - Saint-Briac-sur-Mer	9
LES TERRASSES D'ISOLA *** - Isola 2000	8
LES TERRASSES DE LA PLAGE *** - Cayeux-sur-Mer	5
LES TERRASSES DE PENTREZ *** - Saint Nic.....	4
LES TERRASSES DE VERET *** - Flaine.....	5
LES TERRASSES DES EMBIEZ *** - Six-Fours-les-Plages	9
LES VOILES BLANCHES – Solenzara.....	11
PRA SAINTE MARIE *** - Vars	5
PROVENCE COUNTRY CLUB *** - Saumane	5
RÉSIDENCE DU GOLF DE LA CABRE D'OR *** - Cabriès.....	2
RÉSIDENCE PRESTIGE DE LA PLAGE – Pornichet.....	11
RÉSIDENCE PRESTIGE LE CLOS DE ST MICHEL – Chinon.....	11
RÉSIDENCE PRESTIGE EDENARC – Les Arcs	11
RÉSIDENCE PRESTIGE FRONT DE NEIGE – Plagne Village.....	11
SOGNU DI RENA – San Nicolao.....	4
SUNÉLIA LES LOGIS D'ORRES *** - Les Orres 1650.....	8
SUN HOLS LES RIVES DU LAC *** - Saint-Saturnin-lès-Avignon	4
VILLA DU LAC*** - Divonne-les-Bains	10
VILLA REGINA*** - Arcachon.....	10

1.Places concerned:

ÉTOILES D'ORION *** - ORCIÈRES MERLETTE 1850
 LE CLAUD DU PUIT - SAINT-TRINIT
 LE DOMAINE DES CAZELLES - CAJARC
 LE DOMAINE DU GOLF *** - FABRÈGUES
 RÉSIDENCE DU GOLF DE LA CABRE D'OR *** - CABRIÈS

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays from 30/04/2022	Amount	
	Stay from 1 to 2 nights	Stay from 3 nights
Cancellation made more than 30 days before your arrival	Free of charge	25€
Cancellation made between 30 and 21 days before your arrival		35%*
Cancellation made between 20 and 15 days before your arrival		75%*
Cancellation made between 14 and 8 days before your arrival	50%*	90%*
Cancellation made less than 8 days before your arrival or no show	100%*	100%*

Exceptional Conditions Flash Sales **	Amount
Cancellation or modification made	100%*

Exceptional COVID-19 conditions ***	Amount
Cancellation made more than 3 days before your arrival	25€
Cancellation made less than 3 days before your arrival	100%*

* The total amount of the stay (accommodation and services), to which is added the administrative fees.

** Given the preferential rate granted by ATEYA VACANCES, the subscription to the products reserved during Flash Sale periods is neither exchangeable, nor refundable, nor modifiable. No request for modification or cancellation will be taken into account. Regardless of the date on which the reservation is cancelled, we retain the administrative fee and an indemnity equal to 100% of the total amount of the accommodation. The non-consumption of optional services that may be reserved and invoiced will not give rise to any refund.

These exceptional conditions apply for all stays booked from 18/03/2022 for any stay between 02/04/2022 and 15/11/2022, in the following circumstances related to Covid-19 (on proof):

- Government measures restricting travel that would prevent you from going to your vacation spot
- The confinement of the municipality / country / region of origin of the holidaymaker or destination (municipality / region country)
- The closure of the border between the country of origin of the holidaymaker and the country of destination
- The closure of the establishment

2.Places concerned :

CAP AZUR **** - SAINT-MANDRIER / TOULON
IROISE ARMORIQUE *** - LOCMARIA-PLOUZANÉ
L'AIGLE BLEU – SERRE CHEVALIER / BRIANCON
LES HAMEAUX DE BALESTAS*** - PEYRAGUDES
LE DOMAINE DE LA BAIE *** - AUDIERNE
LE DOMAINE DES DUNES *** - MIMIZAN
LE GRAND LODGE *** - CHÂTEL
LE SYLENE *** - CAP D'AGDE
LES CARRATS – PORT LEUCATE
LES CHALETS DU BELVEDÈRE – FONT ROMEU
LES GRANDS AX *** - AX-LES-THERMES
LES HAUTS DE MILADY **** - BIARRITZ
LES PORTES DES CÉVENNES *** - SAUVE / NÎMES
LES RIVES DE SAINT BRICE *** - ARES / CAP FERRET
LES ROCHES *** - SAINT-POL DE LÉON

CANCELLATION OR MODIFICATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays until 06/05/2023	Amount
Cancellation made more than 60 days before your arrival	10%*
Cancellation made between 60 and 21 days before your arrival	25%*
Cancellation made between 20 and 15 days before your arrival	50%*
Cancellation made between 14 and 8 days before your arrival	75%*
Cancellation made less than 7 days before your arrival or no show	100%*

Exceptional COVID-19 conditions **	Amount
Cancellation made more than 3 days before your arrival	25€
Cancellation made less than 3 days before your arrival	100%*

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

** These exceptional conditions apply in the following circumstances related to Covid-19 (upon proof):

- In case of confinement
- In case of government mileage limitation

3.Places concerned:

ALBA ROSSA *** - SERRA DI FERRO / PROPRIANO (2A)
LES CALANQUES *** - AJACCIO (2A)

CANCELLATION OR MODIFICATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 16/04/2022 and 01/11/2022	Amount
Cancellation made more than 7 days before your arrival	25€
Cancellation made less than 7 days before your arrival	50%*
Cancellation made on the day of arrival, or no show at the residence	100%*

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

4.Places concerned:

ADRIANA - CARRY-LE-ROUET
 AU CŒUR DES OURS *** - LES 2 ALPES
 BORSAT IV – TIGNES
 CAP CAMARGUE *** - LE GRAU-DU-ROI
 GRAND MASSIF *** - MORILLON
 L'ALLÉE DES DUNES – ONDRES : BAYONNE
 L'ÎLE D'OR – LA LONDE-LES-MAURES
 LA DUIT *** –DOUCY/VALMOREL
 LA TURRA *** - VALFRÉJUS
 LE BIRDIE *** - GIEZ
 LE CLOS DU ROCHER *** - LES EYZIES DE TAYAC
 LE DOMAINE DU GOLF D'ALBRET *** - BARBASTE
 LE DOMAINE DE LA CORNICHE *** - AUBERVILLE
 LE DOMAINE DE CAMIOLE **** - CALLIAN / GRASSE
 LE DOMAINE DES GRANDS LACS *** - PARENTIS-EN-BORN
 LE DOMAINE DU BOSQUET *** - ÉGLETONS
 LE DOMAINE DU CHÂTEAU *** - LA ROCHELLE
 LE DOMAINE DU MONT *** - ROZ-SUR-COUESNON / MONT SAINT-MICHEL
 LE RELAIS DU PLESSIS - RICHELIEU
 LES BALCONS D'AIX - LA FÉCLAZ
 LES CHALET DU VERDON *** - LA FOUX D'ALLOS
 LES DEMEURES DE LA MASSANE *** - ARGELÈS-SUR-MER
 LES ÉCRINS D'AURIS *** - AURIS EN OISANS
 LES JARDINS DE BALNÉA *** - LOUDENVIELLE
 SOGNU DI RENA – SAN-NICOLAO
 LES RIVES DU LAC *** - LACANAU
 LES TERRASSES DE PENTREZ *** - SAINT NIC
 SUN HOLS LES RIVES DU LAC *** - SAINT-SATURNIN-LES-AVIGNON
 LES GENTIANES – GRESSE EN VERCORS
 ILLIXON - LUCHON

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 27/11/2021 and 06/05/2023	Amount
Cancellation made more than 30 days before your arrival	25€
Cancellation made between 30 and 21 days before your arrival	25%*
Cancellation made between 20 and 14 days before your arrival	50%*
Cancellation made between 13 and 8 days before your arrival	75%*
Cancellation made less than 7 days before your arrival or no show	100%*

Exceptional COVID-19 conditions**	Amount
Cancellation made until the day before your arrival	25€
Cancellation made on the day of your arrival	100%*

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

** These exceptional conditions apply only in the following circumstances: (upon written request to the company, accompanied by proof of government measures making it impossible to travel):

- En reason for the travel restrictions measures taken by the French Government
- Or because of travel restriction measures taken by the reservist's government (border closures).

5.Places concerned :

LA MARQUISIE *** - TRÉBAS LES BAINS
 LES COTTAGES DE VALJOLY *** - VALJOLY
 LES MAISONS DE FONTENELLES – SAINT-GILLES-CROIX-DE-VIE
 LES TERRASSES DE LA PLAGES *** - CAYEUX-SUR-MER
 LES TERRASSES DE VERET *** - FLAINE
 PROVENCE COUNTRY CLUB **** - SAUMANE / L'ISLE-SUR-LA-SORGUE
 LE VERMONT**** - VALMEINIER
 LES RIVES MARINES*** - LE TEICH
 LE PARC DES AIRELLES*** - LES ORRES

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 30/04/2022 and 30/04/2023	Amount
Cancellation made more than 14 days before your arrival	25€
Cancellation made less than 13 days before your arrival or no show	100%*

Exceptional COVID-19 conditions**	Amount
Cancellation made until the day before your arrival	25€
Cancellation made on the day of your arrival	100%*

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

** These exceptional conditions apply only in the following circumstances (upon proof):

- A confinement put in place by the government at the time of the stay
- A travel ban or movement restriction put in place by the government at the time of stay
- Establishment of a quarantine by the territory of residence or stay on arrival or on return

6.Places concerned :

L'ÉCRIN DES NEIGES *** - VARS
 LES MYRTILLES ** - VARS
 PRA SAINTE MARIE *** - VARS

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 11/12/2021 and 24/04/2022	Amount
Cancellation made more than 30 days before your arrival	25€
Cancellation made between 30 and 15 days before your arrival	25 %*
Cancellation made between 14 and 7 days before your arrival	50%*
Cancellation made between 6 and 3 days before your arrival	75%*
Cancellation made less than 3 days before your arrival or no show	100%*

Exceptional COVID-19 conditions **	Amount
Cancellation made more than 2 days before your arrival	25€
Cancellation made less than 2 days before your arrival	100%*

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

** These exceptional conditions apply only in the following circumstances (upon proof):

- Impossibility for the customer to travel to his destination by government decision (border closure) or being subject to a mandatory containment or quarantine measure
- Impossibility for the host to welcome the customer (closure accommodation, closure station)

7. Place concerned:
 B'O COTTAGE **** - BAGNOLES DE L'ORNE

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 01/01/2022 and 31/12/2022	Amount
Cancellation made more than 30 days before your arrival	25€
Cancellation made between 30 and 15 days before your arrival	25%*
Cancellation made between 14 and 7 days before your arrival	50%*
Cancellation made between 6 and 3 days before your arrival	75%*
Cancellation made less than 3 days before your arrival or no show	100%*

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

8. Place concerned:
 LES COLLINES IDUKI **** - BASTIDE CLAIRENCE

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 01/01/2021 and 31/12/2022	Amount
Cancellation made more than 30 days before your arrival	25€
Cancellation made between 30 and 15 days before your arrival	25%*
Cancellation made between 14 and 7 days before your arrival	50%*
Cancellation made between 6 and 3 days before your arrival	75%*
Cancellation made less than 3 days before your arrival or no show	100%*

Exceptional COVID-19 conditions **	Amount
Cancellation made until the day before your arrival	25€
Cancellation made on the day of your arrival	100%*

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

** These exceptional conditions apply only in the following circumstances (upon proof), knowing that the fact that a participant is contaminated by Covid-19 is not taken into account :

- A government travel ban
- A negative review for non-essential travel, on destination, in the accommodation or on the customer's place of origin
- Circumstances related to Covid-19 preventing or prohibiting customers from leaving or arriving at their holiday location. (Mileage restriction, containment, quarantine, etc.)

9. Place concerned :
 LES DOMAINES DE SAINT ENDRÉOL **** - LA MOTTE EN PROVENCE

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays up to 31/12/2022	Amount
Cancellation made more than 30 days before your arrival	25€
Cancellation made between 30 and 21 days before your arrival	25%*
Cancellation made between 20 and 15 days before your arrival	50%*
Cancellation made between 14 and 8 days before your arrival	75%*
Cancellation made less than 7 days before your arrival	90%*
Any early departure or no show	100%*

Exceptional COVID-19 conditions **	Amount
Cancellation made during the stay due to Covid 19	Refund in the form of a credit note of the amount of the stay not consumed
Cancellation made until the day before your arrival	25€

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

**These exceptional conditions apply only in the following circumstances (upon proof):

- You or someone in the stay has contracted COVID 19 in the 10 days prior to arrival.
- You live in a region where the confinement is in force until at least the day before your stay and prevents you from going to Saint Endréol.
- Restrictive travel measures are imposed by the French authorities with an obligation of fourteen for travelers from the customer's country of life (to be applicable, quarantine must be mandatory – not applicable in case of voluntary quarantine). The restriction measures must always be in force the day before the customer's stay.
- Closure of our seasonal rentals in connection with Covid-19. This closure must come from the situation in which the tourist activity of the rentals in Saint Endréol is interrupted or does not allow an effective and normal occupation of the accommodation and residence following an administrative decision.

10. Place concerned:
 SUNËLIA LES LOGIS D'ORRES *** - LES ORRES 1650

CANCELLATION OR MODIFICATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 10/12/2021 and 16/04/2023	Amount
Cancellation made more than 30 days before your arrival	30%
Cancellation made less than 30 days before your arrival or no show	100%*

Exceptional COVID-19 conditions **	Amount
Cancellation made until the day of your arrival	Refund in the form of a credit note valid for 18 months

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

** These exceptional conditions apply only in the following circumstances (upon proof):

- Containment
- Travel restriction

11. Place concerned:
 LES CLARINES **** - LES DEUX ALPES

CANCELLATION OR MODIFICATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between le 02/07/2022 to 29/04/2023	Amount
Cancellation made more than 28 days before your arrival	25€
Cancellation made between 28 and 21 days before your arrival	25%*
Cancellation made between 20 and 14 days before your arrival	50%*
Cancellation made between 13 and 8 days before your arrival	75%*
Cancellation made less than 7 days before your arrival or no show	100%*

Exceptional COVID-19 conditions **	Amount
Cancellation made less than 7 days before your arrival	25€

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

** These exceptional conditions apply only in the following circumstances (upon proof):

- Impossibility for the customer to go to the destination by decision of a legal authority, or administrative decision, or being under a mandatory containment or quarantine measure (1 week minimum)
- Impossibility for the host to welcome the customer in reception conditions in accordance with the provisions of covid-19 prevention best practices.
- Administrative closure of ski areas.

12. Places concerned:

L'ÉCRIN DES SYBELLES **** - LA TOUSSUIRE
 L'ESTRAN – LES SABLES D'OLONNE
 LA GRENADINE *** - MARSEILLAN-PLAGE
 LE DOMAINE DU BOURGEAC - PARADOU
 LE VILLAGE DES ALOËS *** - BANYULS
 LES CARRELETS *** - SAINT-PALAIS-SUR-MER
 LES CHALET DU GALIBIER **** - VALLOIRE
 LES CHALETS D'ÉMERAUDE - LES SAISIES
 LES CHALETS DU MONT BLANC *** - HAUTELUCE
 LES COTTAGES VAROIS - SOLLIÈS-TOUCAS
 LES FERMES DE SAMOËNS **** - SAMOËNS
 LES FERMES EMIGUY **** - LES GETS
 LES HAUTS DE COMBORCIÈRES **** - LA TOUSSUIRE
 LES HAUTS DE LA VANOISE **** - PRALOGNAN-LA-VANOISE
 LES JARDINS DE NEPTUNE *** - SAINT-CYPRIEN PLAGE
 LES ROCHES DOUVRES *** - SAINT-BRIAC-SUR-MER
 LES TERRASSES DES EMBIEZ **** - SIX-FOURS-LES-PLAGES
 LES AROLLES*** - SAINT-GERVAIS-LES-BAINS
 THE TERRACES SOME EMBIEZ **** - SIX-FOURS-LES-PLAGES
 THE AROLLES*** - SAINT-GERVAIS

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 22/09/2021 and 15/04/2023	Amount
Cancellation made more than 60 days before your arrival	10%*
Cancellation made between 60 and 21 days before your arrival	25%*
Cancellation made between 20 and 15 days before your arrival	50%*
Cancellation made between 14 and 8 days before your arrival	75%*
Cancellation made less than 8 days before your arrival or no show	100%*

Exceptional COVID-19 conditions **	Amount
Cancellation made until the day of your arrival	25€

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

** These exceptional conditions apply only in the following circumstances (upon proof):

- Closure of national borders of departure and/or destination
- French department of departure "confined"
- French department of destination "red"
- Closed residence

13. Places concerned:

LE DOMAINE DE L'AGRÉOU **** - SEIGNOSSE
 VILLA DU LAC*** - DIVONNE-LES-BAINS
 VILLA REGINA*** - ARCACHON

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays between 01/10/2021 and 30/11/2022	Amount
Cancellation made more than 30 days before your arrival	25€
Cancellation made between 30 and 16 days before your arrival	30%*
Cancellation made between 15 and 8 days before your arrival	50%*
Cancellation made between 7 and 4 days before your arrival	75%*
Cancellation made between 3 and 1 days before your arrival	90%*
Cancellation made less than 1 day before your arrival or no show	100%*

Conditions of application for stays between 01/12/2022 and 30/11/2023	Montant
Cancellation made more than 60 days before your arrival	50€
Cancellation made between 60 and 46 days before your arrival	30%*
Cancellation made between 45 and 30 days before your arrival	50%*
Cancellation made between 29 and 15 days before your arrival	75%*
Cancellation made less than 15 day before your arrival or no show	100%*

* The total amount of the stay (accommodation and services) to which is added the administrative fees.

14. Place concerned :

LAC MONDÉSIR - MONTFLANQUIN

*

Conditions of application for stays between 11/04/22 and 08/07/22 and from 27/08/22 to 31/10/22	Amount
Cancellation made more than 48 hours before arrival	25€
Cancellation made less than 48 hours before arrival	100%*

Conditions of application for stays between 09/07 and 26/08*	Amount
Cancellation made more than 14 days before arrival	25€
Cancellation made less than 48 hours before arrival	100%*

*The total amount of the stay (accommodation and services).

15. Places concerned:

LE DOMAINE DE L'ÉMERAUDE – LE TRONCHET
 LE DOMAINE DES DUNETTES – CABOURG
 LE DOMAINE DES ROIS – BERGHEIM
 LES VOILES BLANCHES – SOLENZARA
 RÉSIDENCE PRESTIGE DE LA PLAGE – PORNICHET
 RÉSIDENCE PRESTIGE LE CLOS ST MICHEL – CHINON
 RÉSIDENCE PRESTIGE EDENARC – LES ARCS
 L'OREE DES PISTES – SUPERDEVOLUY
 L'AQUISANA – SERRE-CHEVALIER
 LE VILLAGE DE PRAROUSTAN – PRA LOUP
 LE VALSET – VAL THORENS
 LES BALCONS DU SOLEIL – SAINT FRANÇOIS LONGCHAMP
 RÉSIDENCE PRESTIGE FRONT DE NEIGE – PLAGNE VILLAGE
 CRYSTAL BLANC - VAUJANY

CANCELLATION FEES (TOTAL OR PARTIAL)

Conditions of application for stays up to April 2023	Amount
Cancellation made more than 30 days before your arrival	25€
Cancellation made between 30 and 21 days before your arrival	25%*
Cancellation made between 20 and 14 days before your arrival	50%*
Cancellation made between 13 and 7 days before your arrival	75%*
Cancellation made less than 7 days before your arrival or no show	100%*

Exceptional COVID-19 conditions for the e 2022**	Amount
Cancellation made until the day of your arrival	25€

* The total amount of the stay (accommodation and services)

** These exceptional conditions apply only in the following two cases, having an exceptional character:

- Impossibility for the Customer, having booked his stay, to go to his destination by decision of a legal authority, or administrative decision; or being under a containment measure or mandatory quarantine,
- Impossibility for Odalys to welcome the Customer in reception conditions in accordance with the provisions of covid 19 prevention best practices.